



# 2023 BENEFITS OVERVIEW

TEXAS

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Use the **QR code below** to see why Sales Agents say SCAN is their Plan of Choice! Learn how SCAN is more than just plans and benefits. Know that we strive to take care of our Agents and the members you entrust us with.



Grow your book of business and help SCAN  
Expand its Reach in 2023.

**Good Luck from our SCAN Executive Team!**



CHRIS BOND  
VP, Sales

KAREN SCHULTE  
SR VP, Network  
Management

SHERRY  
STANISLAW  
General Manager,  
Officer

SACHIN JAIN  
MD, MBA, FACP  
President and CEO,  
SCAN Group and  
SCAN Health Plan

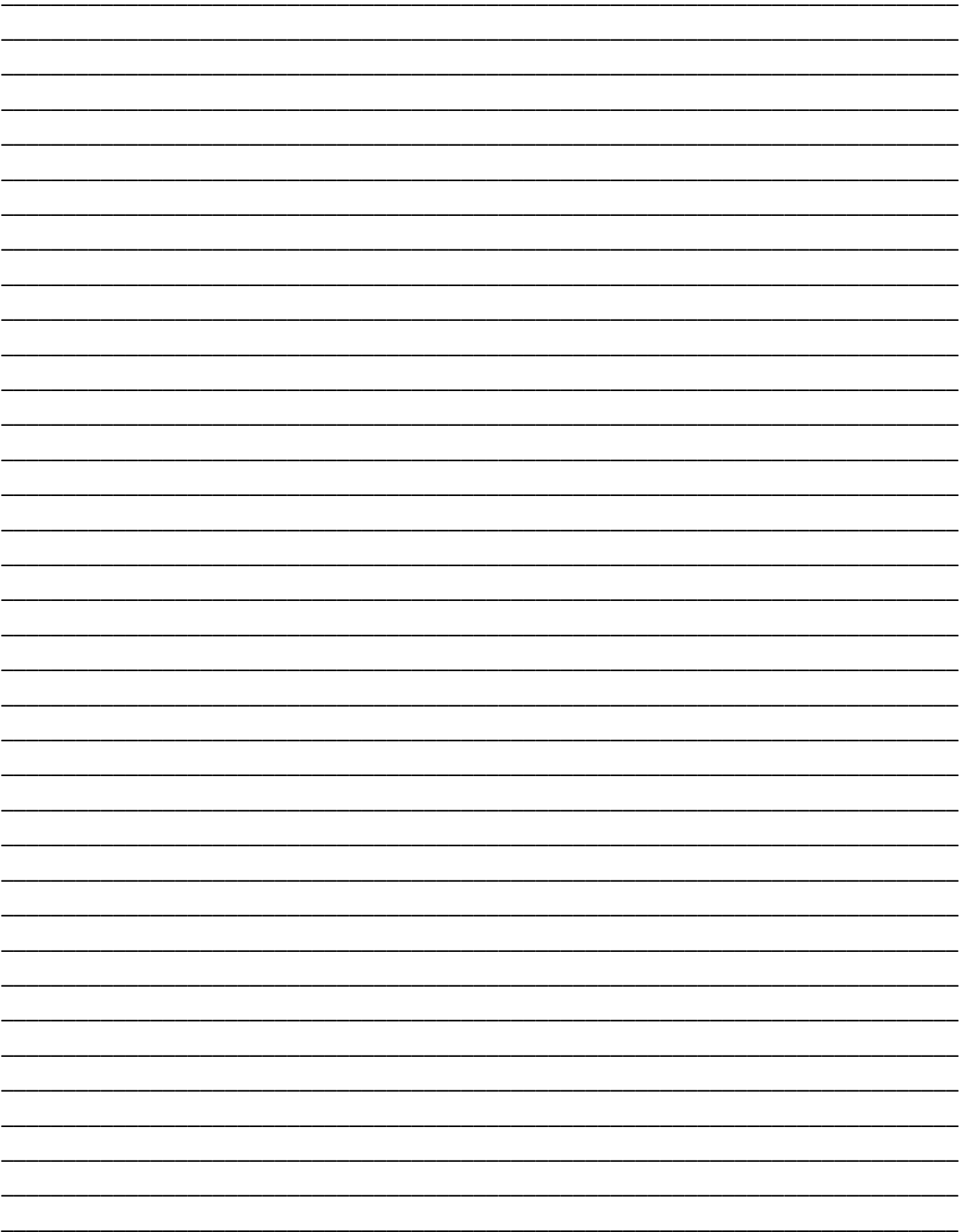
SHARON JHAWAR,  
Chief Pharmacy  
Officer

JILL SELBY  
Sr VP, Product  
Development,  
Marketing &  
Market Expansion

STANTON SASAKI  
VP, Broker Sales



SCAN 2023



# Becoming a SCAN Certified Agent

## 1 Obtain a New Agent Contract

To be authorized to sell SCAN products, you must be affiliated with an Agency that contracts with SCAN and fully certified for the products you wish to sell. Your Agency will email our Contracting Team with your information to request a contract. You will then be emailed a contract via DocuSign to be completed electronically.

### **Contracting paperwork includes:**

- Agent Contact Form
- Agent Agreement
- Current State Insurance License Numbers
- Signed W-9
- Agent Appointment Form

**Licensing** - You must have current Accident & Health licenses to sell SCAN plans. (must not expire within 45 days of contracting)

**Errors & Omissions (E&O)** - Agents must sign the Errors and Omissions Attestation of Coverage (must not expire within 45 days of contracting). Your minimum E&O policy must be written for \$1,000,000 per occurrence and \$1,000,000 aggregate limit. After onboarding, agents are required to continue to maintain active E&O coverage.

## 2 Complete Your Training

\* All contracting paperwork must be received before you can begin your training

\* Completion of training required during Onboarding and Annually thereafter

### TO BEGIN

- >> Go to [www.scanagentportal.com](http://www.scanagentportal.com)
- >> Click "Agent Log In"
- >> Complete trainings in order below

*New Agents will receive an activation email to set up their account*

### Step 1

#### AHIP

- Training curriculum includes modules on Medicare Marketing and Fraud, Waste and Abuse segment
- Completing this training also satisfies the CMS requirement for General Compliance training

\*REQUIRED

### Step 2

#### Online Certification & Exam

- Watch ENTIRE online training video
- Attest to reading SCAN P&P's, Code of Conduct and Sales Agent Guide
- Complete Exam with a minimum passing score of 85%

\*REQUIRED

### Step 3

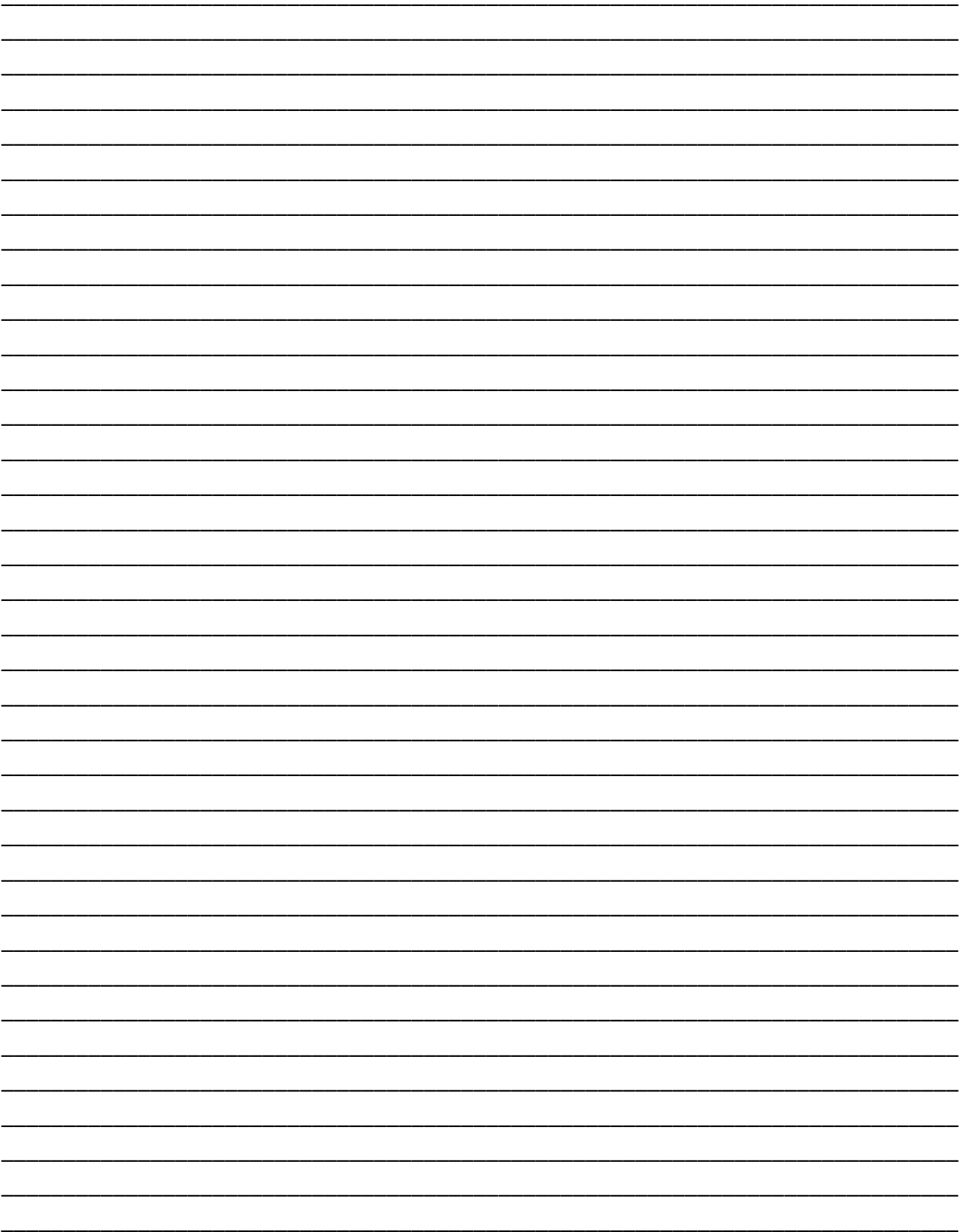
#### Benefit Rollout Training

Attend one of the offered trainings for an in-depth understanding of our rich plans

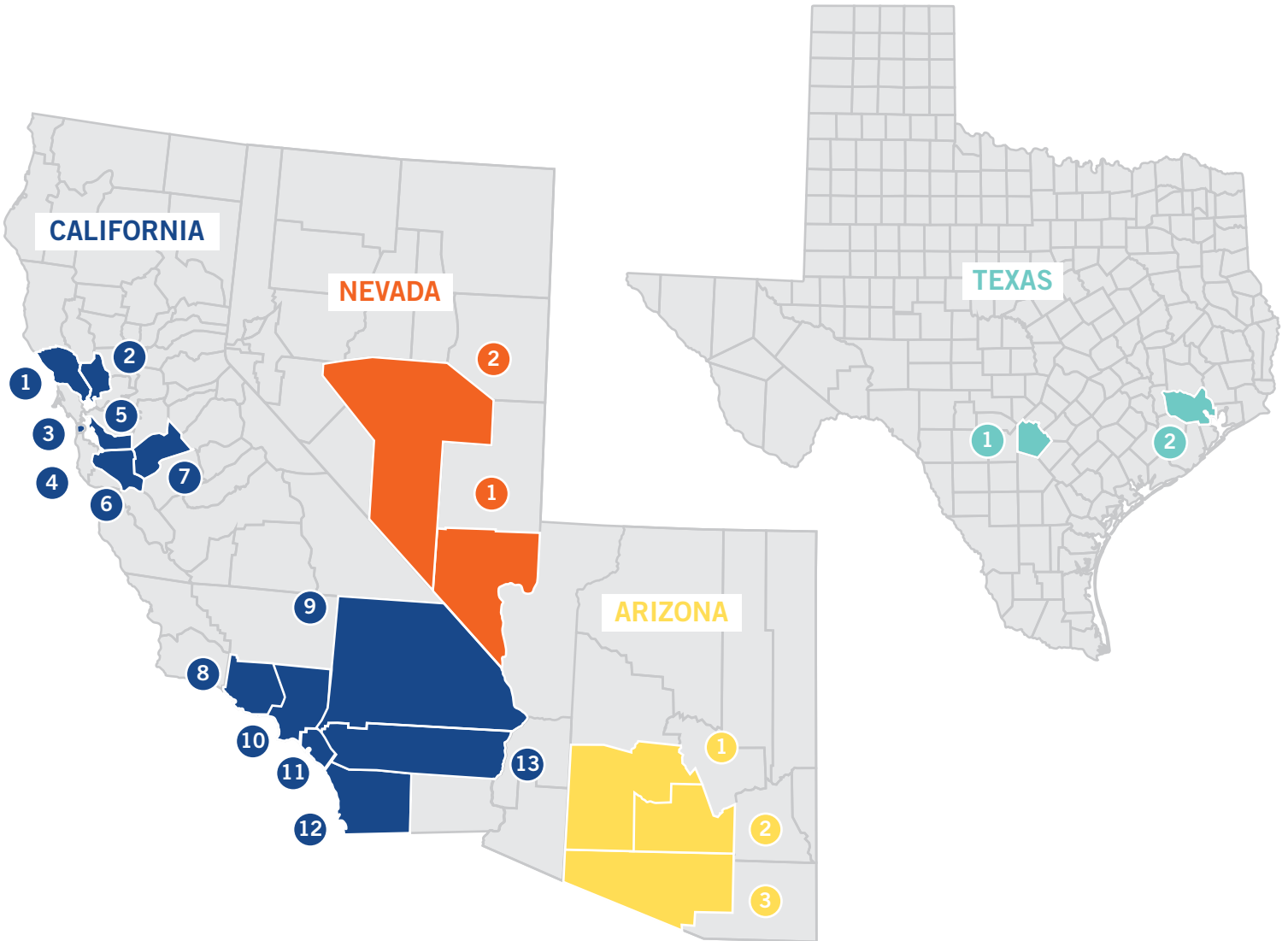
- Face-to-Face Training
- Self-Paced Online Training
- Live Webinar Training

*Note: agents are encouraged to access and complete the training using SCAN's training portal. The fee for the AHIP certification through SCAN is \$125 and payment is made through the portal.*

**If you have questions about SCAN's contracted agencies, email: [SCANBrokerContracting@scanhealthplan.com](mailto:SCANBrokerContracting@scanhealthplan.com)**



# SCAN Medicare Advantage Service Areas



## CALIFORNIA

- |                  |                  |
|------------------|------------------|
| 1. Sonoma        | 8. Ventura       |
| 2. Napa          | 9. San Bernadino |
| 3. San Francisco | 10. Los Angeles  |
| 4. San Mateo     | 11. Orange       |
| 5. Alameda       | 12. San Diego    |
| 6. Santa Clara   | 13. Riverside    |
| 7. Stanislaus    |                  |

## NEVADA

- 1. Clark
- 2. Nye

## ARIZONA

- 1. Maricopa
- 2. Pinal
- 3. Pima

## TEXAS

- 1. Bexar
- 2. Harris

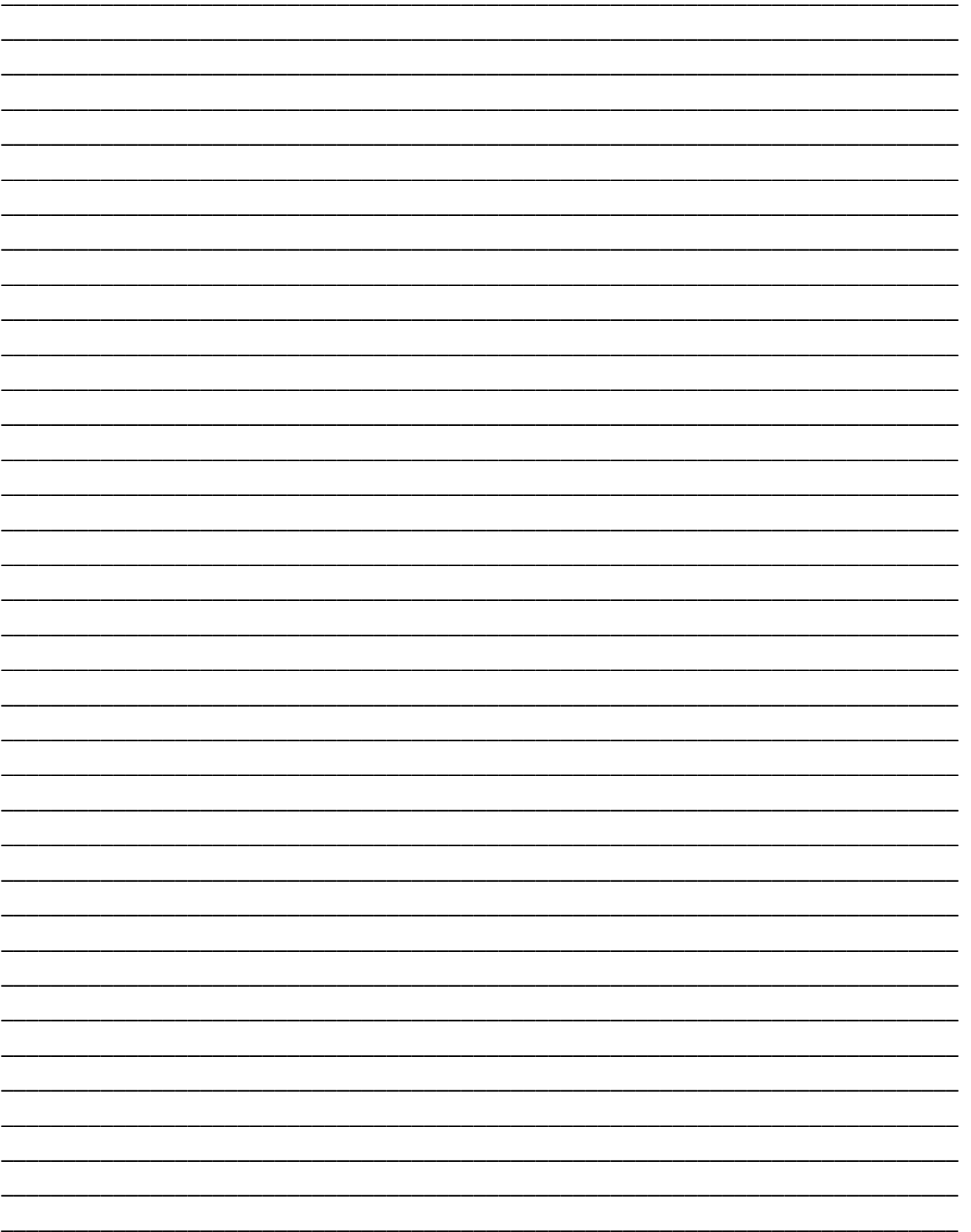






## **Texas Plans by County**

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# SCAN Health Plan®

## 2023 Plans by County



SCAN's portfolio of Medicare Advantage plans includes MAPD and Special Needs Plans for people with chronic conditions that can be sold all year long! Many of these plans have rich benefits and "extras" that beneficiaries want, such as Dental, Vision and Transportation. Quality diverse products, in addition to the outstanding member and broker service that SCAN is known for—with SCAN, you can grow your business year-round!

### TEXAS

#### BEXAR

- SCAN Classic (HMO)—Most popular and comprehensive plan
- SCAN Venture (HMO)— Part B premium giveback plan
- SCAN Balance (C-SNP)—Diagnosis of Diabetes
- SCAN Heart First (C-SNP)—Specific Heart Conditions

#### HARRIS

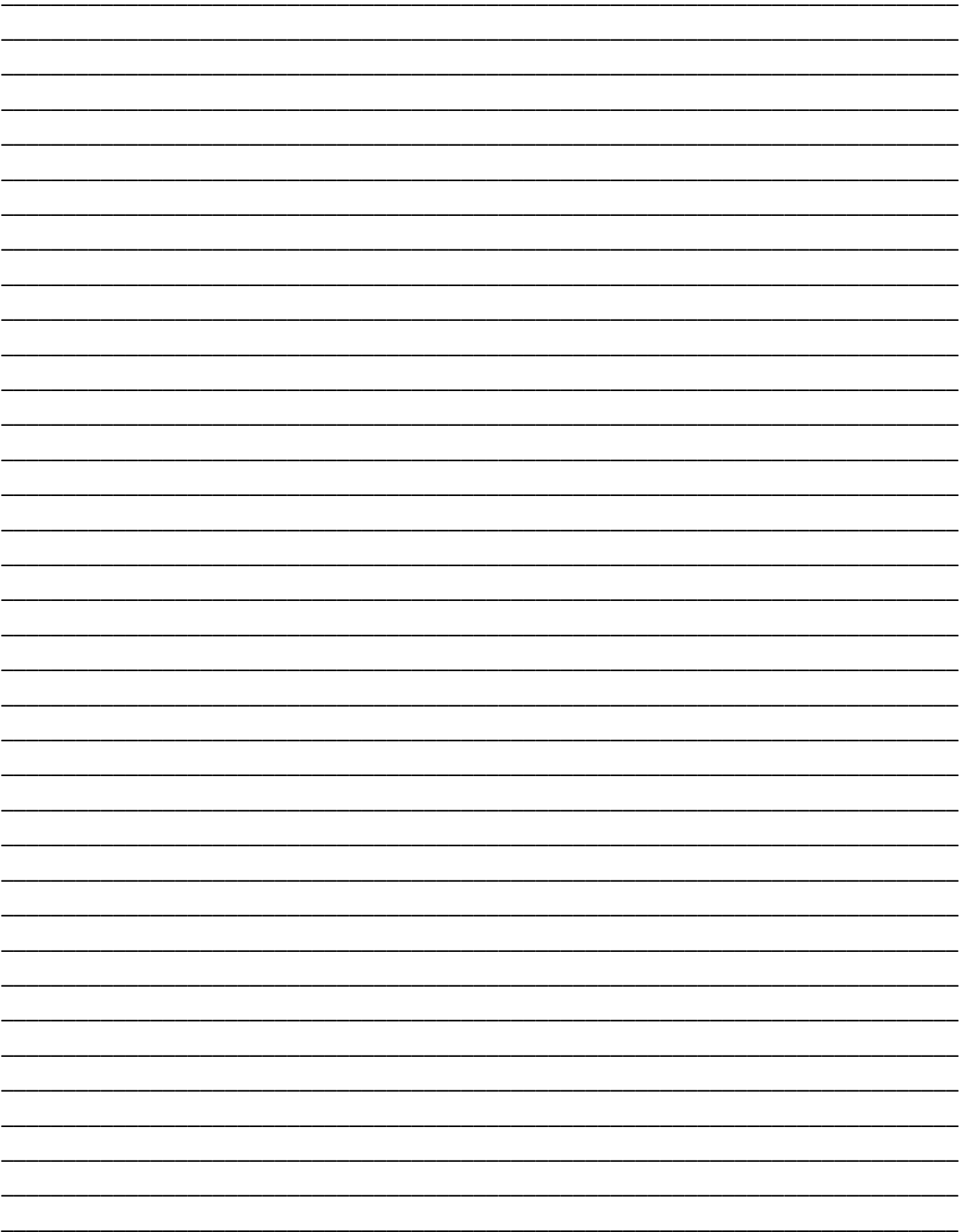
- SCAN Classic (HMO)—Most popular and comprehensive plan
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- SCAN Balance (C-SNP)—Diagnosis of Diabetes
- SCAN Heart First (C-SNP)—Specific Heart Conditions

### PLEASE NOTE:

With any enrollment outside of AEP, always check all of the requirements for each SEP. If you have any questions about Special Election Periods please call SCAN Sales Support Unit at 1-888-445-2038.

Call the SCAN Sales Support Team:  
1-888-445-2038

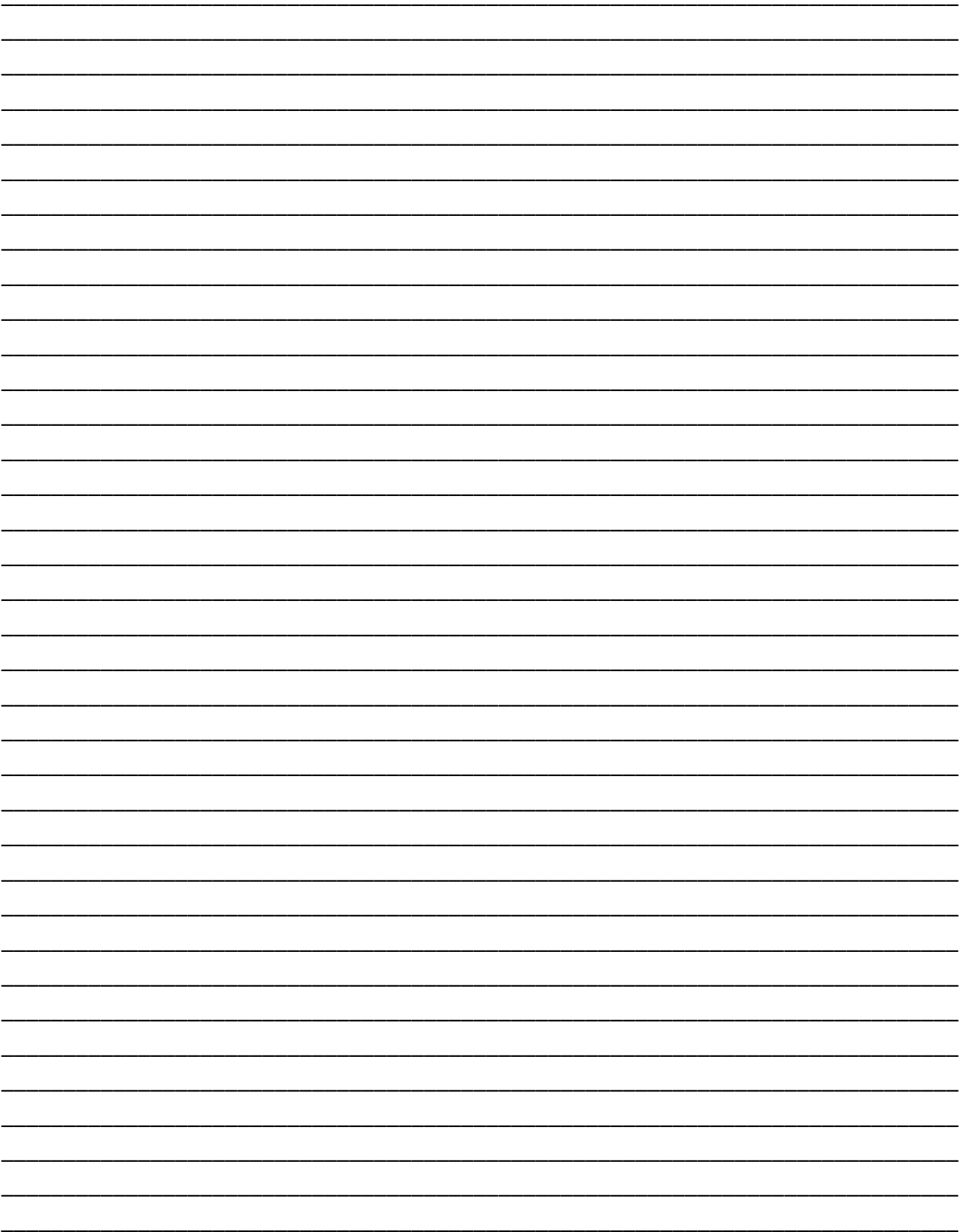
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**Benefit Highlight SAMPLE**

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# 2023 BENEFIT HIGHLIGHTS

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**SCAN Classic**  
(HMO)

**SCAN Balance**  
(HMO SNP)

**SCAN Heart First**  
(HMO SNP)

Harris County

**Not For Distribution**  
For Training Purposes Only

Plan Details	SCAN Classic	SCAN Balance	SCAN Heart First
Monthly Plan Premium	\$0	\$0	\$0
Annual Plan Deductible	\$0	\$0	\$0

Comprehensive Care	SCAN Classic	SCAN Balance	SCAN Heart First
Primary Care Office Visits	\$0	\$0	\$0
Specialist Office Visits	\$15	\$15	\$15
Diabetic Self-Management Training	\$0	\$0	\$0
Diabetic Supplies (lancets, test strips, monitor)	\$0	\$0	\$0
Annual Physical Exam	\$0	\$0	\$0
Preventive Services (Medicare-covered screenings)	\$0	\$0	\$0
Lab Services and X-rays	\$0	\$0	\$0
Diagnostic Tests and Procedures	\$30	\$30	\$30
Outpatient Rehabilitation (e.g. PT, OT, ST)	\$15	\$15	\$15
Diagnostic Radiology (e.g. MRI, CT, ultrasound)	\$0-\$150	\$0-\$150	\$0-\$150
Durable Medical Equipment	20%	20%	20%
Outpatient Mental Health (Individual/Group)	\$0-\$15	\$0-\$15	\$0-\$15

Hospital and Emergency Care	SCAN Classic	SCAN Balance	SCAN Heart First
Inpatient Hospital Care	\$200 per day (days 1-2) \$0 per day (days 3-90+)	\$200 per day (days 1-3) \$0 per day (days 4-90+)	\$200 per day (days 1-3) \$0 per day (days 4-90+)
Skilled Nursing Facility	\$0 per day (days 1-20) \$140 per day (days 21-100)	\$0 per day (days 1-20) \$140 per day (days 21-100)	\$0 per day (days 1-20) \$140 per day (days 21-100)
Outpatient Surgery	\$100-\$150	\$100-\$150	\$100-\$150
Emergency Care	\$90 (worldwide) \$0 (if admitted immediately)	\$90 (worldwide) \$0 (if admitted immediately)	\$90 (worldwide) \$0 (if admitted immediately)
Urgent Care Services	\$20 (worldwide)	\$20 (worldwide)	\$20 (worldwide)
Ambulance Services	\$225	\$225	\$225

Maximum Out-of-Pocket	SCAN Classic	SCAN Balance	SCAN Heart First
Annual Maximum Out-of-Pocket (MOOP)	\$2,900	\$2,900	\$2,900

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 For Training Purposes Only



Prescription Drug Coverage		SCAN Classic		SCAN Balance		SCAN Heart First	
PHARMACY NETWORK		PREFERRED	STANDARD	PREFERRED	STANDARD	PREFERRED	STANDARD
Part D Deductible		\$0	\$0	\$0	\$0	\$0	\$0
Initial Coverage Stage – SCAN Contracted Retail Pharmacies (1-month/30-day supply)							
TIER 1: Preferred Generic		\$0	\$0	\$0	\$0	\$0	\$0
TIER 2: Generic		\$0	\$7	\$0	\$7	\$0	\$7
TIER 3: Preferred Brand	Insulin	\$25	\$35	\$0*	\$0*	\$25	\$35
	Other Drugs	\$35	\$40	\$35	\$40	\$35	\$40
TIER 4: Non-Preferred Drug		\$90	\$100	\$90	\$100	\$90	\$100
TIER 5: Specialty Tier		33%	33%	33%	33%	33%	33%
Coverage Gap		Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2
		Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)

\*The \$0 copay applies to members who do not qualify for “Extra Help.”

### \$0 Prescription Drugs

Pay \$0 for Tiers 1 and 2 (up to a 100-day supply) at preferred retail and Express Scripts mail-order pharmacies.

Dental Services	SCAN Classic, SCAN Balance and SCAN Heart First	
	Embedded Dental	PPO Dental
	These dental services are included in your plan	\$25 per month
<b>PREVENTIVE</b>		
Oral Exam & Cleaning (2 per year)	\$0	\$0
X-Ray (2 per year)	\$0	\$0
Deep Cleaning (4 quadrants per year)	\$0	\$0
<b>COMPREHENSIVE</b>		
Diagnostic (screenings, x-rays)	\$0–\$5	\$0–\$5
Restorative (fillings, crowns)	\$8–\$395	\$8–\$395
Endodontics (root canals)	\$5–\$395	\$5–\$395
Prosthodontics (tooth replacement/dentures)	\$13–\$395	\$13–\$395
<b>OUT-OF-NETWORK CARE</b>		
	Not available	Plan pays up to \$2,000

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# Included extras you get with SCAN

Core Extras	SCAN Classic	SCAN Balance	SCAN Heart First
<b>Vision Services</b> (routine) Eye exam Coverage for eyewear	\$0 (1 every 12 months) \$250 limit every 2 years	\$0 (1 every 12 months) \$250 limit every 2 years	\$0 (1 every 12 months) \$250 limit every 2 years
<b>Transportation</b> (routine)* Non-medical**	\$0 (54 one way trips per year)	\$0 (54 one way trips per year) 28 of the 54 trips	\$0 (54 one way trips per year) 28 of the 54 trips
<b>Acupuncture and Chiropractic Services</b> (routine)	\$0 per visit (24 visits/year combined)	\$0 per visit (24 visits/year combined)	\$0 per visit (24 visits/year combined)
<b>Podiatry Services</b> (routine)	\$0 (6 visits per year)	\$0 (6 visits per year)	\$0 (6 visits per year)
<b>Hearing Services</b> (routine) Hearing aid copay	\$450/\$750 per aid/year	\$450/\$750 per aid/year	\$450/\$750 per aid/year
<b>SCAN Travel Assurance Kit</b>	Urgent or emergency care when outside of the U.S.	Urgent or emergency care when outside of the U.S.	Urgent or emergency care when outside of the U.S.
Solutions for Virtual Care Access	SCAN Classic	SCAN Balance	SCAN Heart First
Telehealth	\$0	\$0	\$0
Nurse Advice Line	\$0 per phone visit	\$0 per phone visit	\$0 per phone visit
HEALTHtech	\$0 support line	\$0 support line	\$0 support line
Abridge Mobile App	\$0 to capture care visits	\$0 to capture care visits	\$0 to capture care visits
Solutions for Healthy Living	SCAN Classic	SCAN Balance	SCAN Heart First
Health Club Membership	\$0 (Silver&Fit®)	\$0 (Silver&Fit®)	\$0 (Silver&Fit®)
Over-the-counter (OTC)	\$50 per quarter with rollover	\$50 per quarter with rollover	\$50 per quarter with rollover
Fitbit™ Fitness Tracker	Included with Silver&Fit home-kit option	Included with Silver&Fit home-kit option	Included with Silver&Fit home-kit option
Brain Fitness	\$0 Online brain games	\$0 Online brain games	\$0 Online brain games

\*75-mile limit will apply to each one-way trip. \*\*Trips to: health club, grocery store, or senior center.

# The SCAN Story

SCAN has been keeping seniors healthy and independent for 45 years. With quality, low-cost benefits—plus award-winning service when you need it—you can count on SCAN to help you stay healthy, vibrant and connected for years to come.

## Solutions for Independence

SCAN knows that sometimes our members need a little more care to stay independent in their own homes for as long as possible, so we've included these special benefits for \$0 in your plan to help you do just that.

### SCAN Returning to Home\* 1 2 3

Extra help at home after a hospital stay can mean all the difference in your recovery. SCAN is there for you with:

- \$0 personal in-home care visits (bathing/dressing, etc.) up to 40 hours per year — 4-hour minimum per visit
- \$0 home-delivered meals up to 28 days per year
- \$0 telephonic personal support services

### SCAN Home Advantage 2 3

As you age you want the confidence that your home can safely support your changing needs. SCAN provides you with a:

- \$0 cost in-home safety evaluation
- \$0 cost follow-up visit

### Emergency Response System\* 1 2 3

Personal emergency response system that enables members to remain at home, living safely and independently.

- \$0 (includes installation and monthly fees)

**1 SCAN Classic**  
(HMO)

**2 SCAN Balance**  
(HMO SNP)

**3 SCAN Heart First**  
(HMO SNP)

## Solutions for Togetherness

Life takes a toll on both mental and physical health. That's why SCAN is pleased to offer solutions that will help you get connected and improve your health.

### SCAN Learning Communities 1 2 3

Learning Communities brings like-minded people together for in-person health education classes to maintain good mental and physical health.

### Headspace 1 2 3

Headspace is a mindfulness and meditation app that can help counteract the negative effects of loneliness, stress and anxiety and guide you to better health.

## Solutions for Caregivers

SCAN understands the critical role caregivers play — and the challenges they face. Solutions for Caregivers is for SCAN members who are caregivers themselves, or for the unpaid caregiver to a SCAN member.

### SCAN Respite Care Services\* 2 3

Providing a short-term break from the demands of caregiving, SCAN offers respite care for full-time, unpaid caregivers caring for SCAN members.

- Up to 40 hours per year (4-hour minimum per visit) in the member's home where the primary care giving takes place

### Care Coordination Sessions 1 2 3

This series of classes provides information, skills training and support for caregivers.

### Home-delivered Meals\* 1 2 3

Up to 28 days of home-delivered meals are available to members with chronic conditions.

\*Criteria and limitations apply.

# Contact an authorized SCAN representative today

Call

**1-855-898-7226**

Or visit:

**[www.scanhealthplan.com](http://www.scanhealthplan.com)**

**TTY users: 711**

October 1 to March 31

8 am - 8 pm

7 days a week

April 1 to September 30

8 am - 8 pm

Monday through Friday

**Not For Distribution  
For Training Purposes Only**



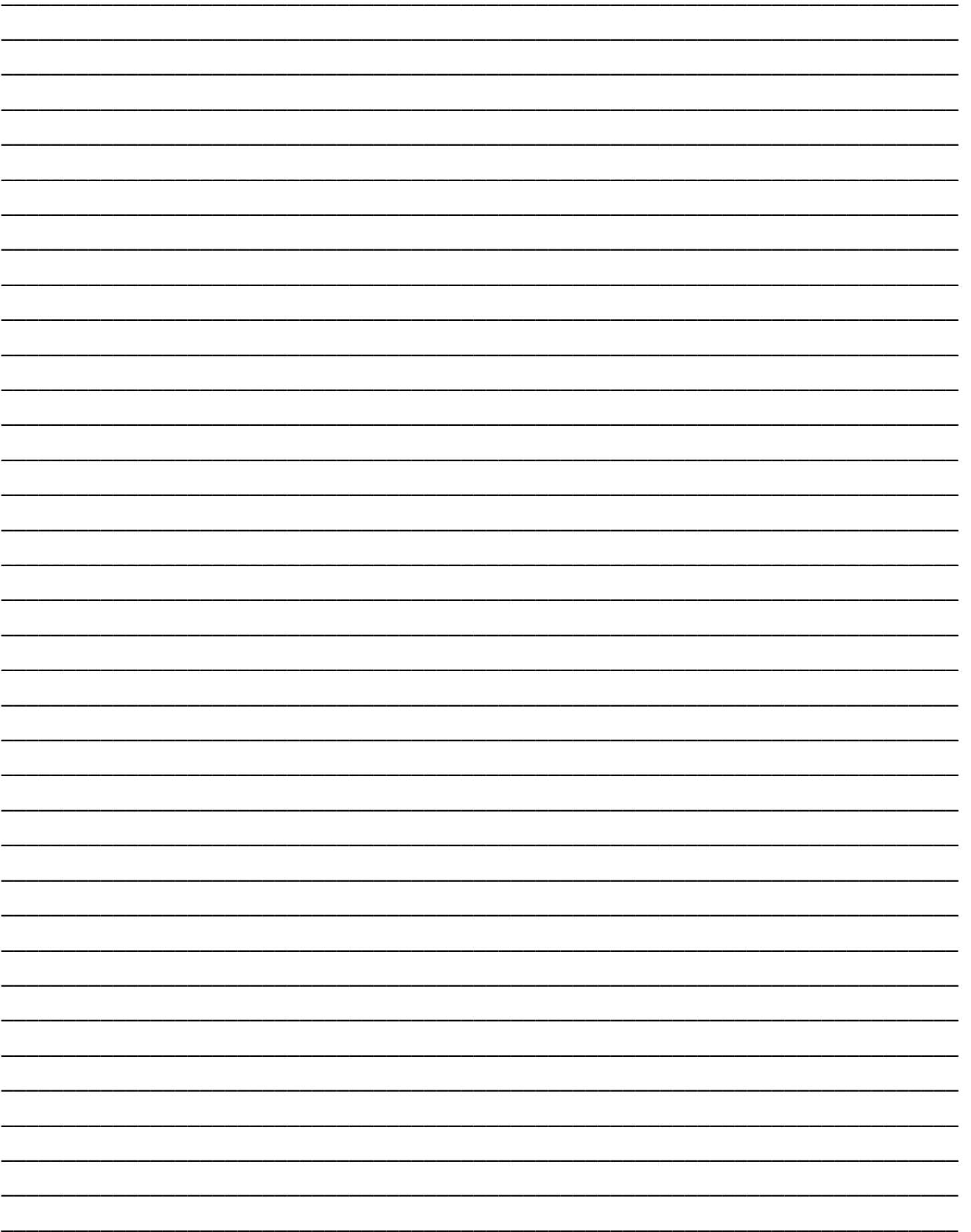
YOU CAN FIND US IN:

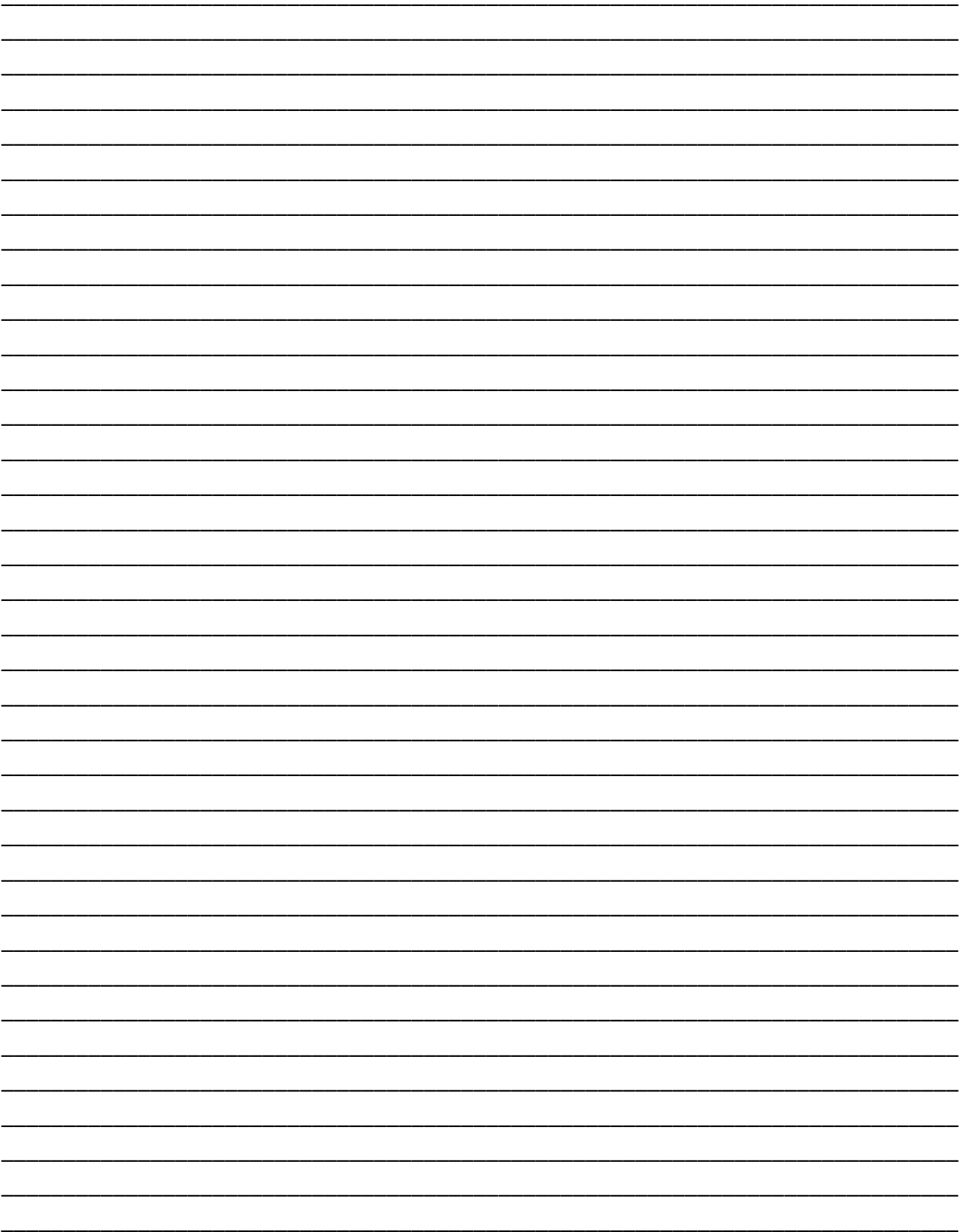


SCAN Classic (HMO), SCAN Balance (HMO SNP) and SCAN Heart First (HMO SNP) are HMO plans with Medicare contracts. Enrollment in SCAN Health Plan depends on contract renewal. You must continue to pay your Medicare Part B premium.

Insulin copayments listed in the Prescription Drug Coverage Table apply to members who do not receive “Extra Help” to pay for their prescription drugs. Your insulin copayment may change when you enter Catastrophic Coverage. To find out which insulins are covered by SCAN, review the most recent Drug List we provided electronically. Covered products include all insulin pens and vials listed under the class name “Insulins” in our Drug List. If you have questions about the Drug List, you can also call Member Services. Prescription copay/coinsurance may vary by plan, county, pharmacy type (e.g., Preferred or Standard, etc.), day supply, Part D benefit phase, or in members who receive “Extra Help.” You can fill your prescriptions at any of our network pharmacies, but you may pay less at a Preferred pharmacy. Check your Evidence of Coverage or call Member Services for details (phone numbers for Member Services are printed on the back cover of your Evidence of Coverage).

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts Pharmacy<sup>SM</sup> is our Preferred mail-order pharmacy. While you can fill your prescription medications at any of our network mail-order pharmacies, you may pay less at the Preferred mail-order pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan’s Member Services. For your mail-order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time.







# Pharmacy

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# Generic Viagra

## Generic Viagra is covered in the following SCAN Plans:

- SCAN Classic (HMO): Los Angeles, Orange, Riverside, San Bernardino, Ventura, Alameda, San Mateo, Clark, Nye, Maricopa, Pima, Pinal, Bexar, Harris Counties
- Scripps Classic offered by SCAN Health Plan (HMO): San Diego County
- Scripps Signature offered by SCAN Health Plan (HMO): San Diego County
- SCAN Alta (HMO): San Diego County
- SCAN Prime (HMO): Los Angeles, Orange, Riverside, San Bernardino Counties
- SCAN Options (HMO): Ventura County
- SCAN Venture (HMO): Los Angeles, Orange, Riverside, San Bernardino, Clark, Nye, Maricopa, Pima, Pinal, Bexar, Harris Counties
- SCAN Affirm (HMO): Los Angeles and Riverside Counties
- SCAN Compass (HMO): Clark and Nye Counties
- SCAN Retiree Groups

This prescription drug is not normally covered in a Medicare Prescription Drug Plan. The amount you pay when you fill a prescription for this drug does not count towards your total drug costs (that is, the amount you pay does not help you qualify for catastrophic coverage). In addition, if you are receiving extra help to pay for your prescriptions, you will not get any extra help to pay for this drug. **This drug has a quantity limit of 4 tablets per 30 days (a maximum of 49 tablets per year).**

Drug Name	Drug Tier	Requirements/Limits
<b>ERECTILE DYSFUNCTION</b>		
<b>Generic Viagra</b>		
<i>sildenafil tabs 25mg, 50mg, 100mg</i>	1	[QL]

[QL] = Quantity Limit applies

# 2023 SCAN Medicare Part D Formulary

The following is a list of the most commonly prescribed drugs. It represents an abbreviated version of the drug list formulary that is at the core of the beneficiary's Medicare Drug Plan. The list is not all-inclusive and is subject to change. For a complete, up-to-date formulary, please visit our website at [www.scanhealthplan.com](http://www.scanhealthplan.com). Brand-name drugs are capitalized and generic drugs are listed in the lower-case letters.

[PA] = Prior Authorization; [QL] = Quantity Limit; [BvsD] = B versus D

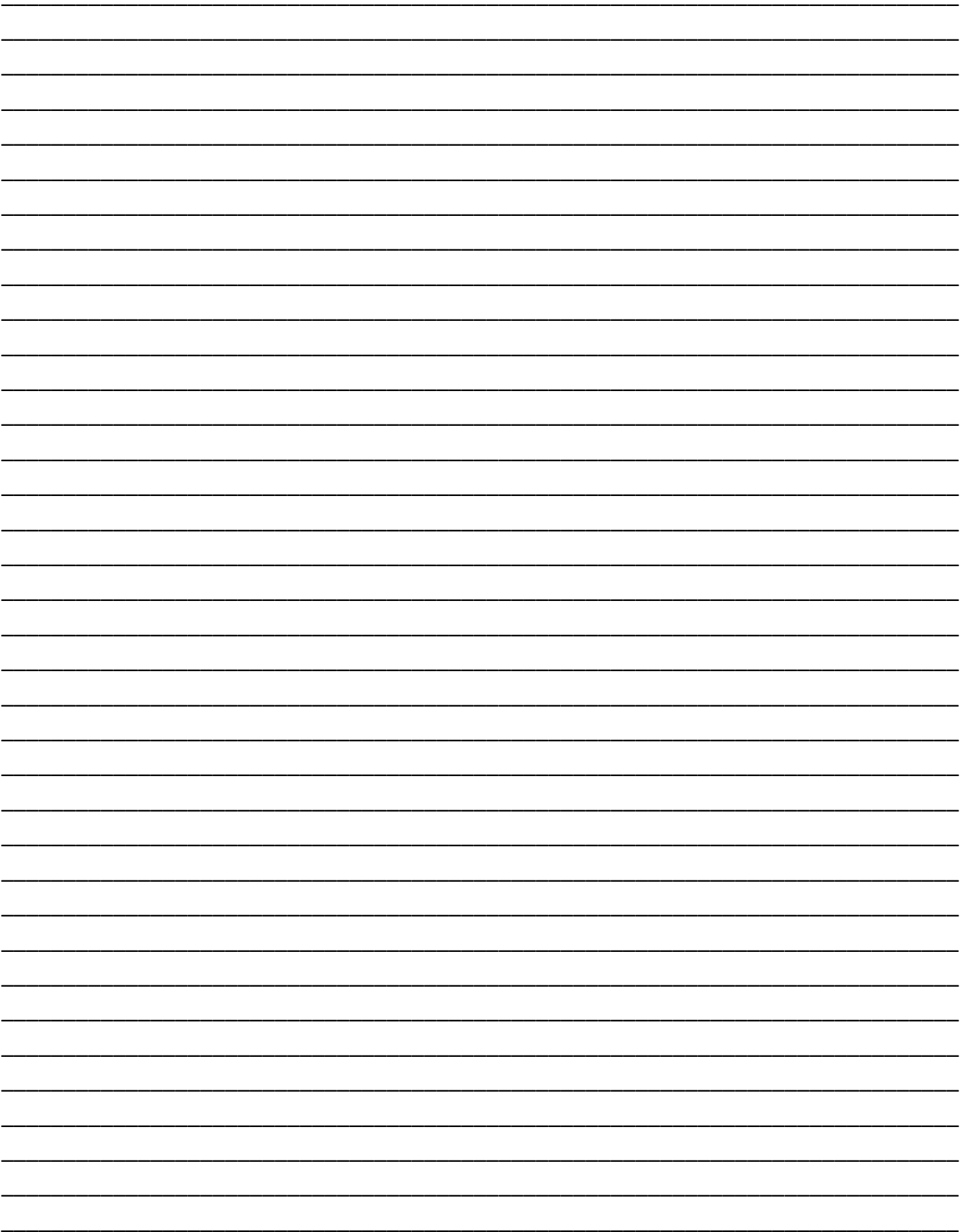
<p><b>ANALGESICS</b>  <b>Opioid Analgesics</b>            acetaminophen/codeine [QL]            fentanyl lozenges [PA]            fentanyl patches            12mcg/25mcg/50mcg/            75mcg/100mcg per hr [QL]            hydrocodone/apap            5mg/325mg, 7.5mg/325mg,            10mg/325mg [QL]            LAZANDA [PA]            morphine sulfate ir oral            morphine sulfate er tabs            [QL]            OXYCODONE ER [QL]            oxycodone ir            oxycodone/apap tabs [QL]  <b>ANTI-INFLAMMATORY</b>  <b>Non-Steroidal Anti-Inflammatory Agents</b>            celecoxib            diclofenac tabs            etodolac/er            ibuprofen            meloxicam tabs            naproxen dr tabs            naproxen sodium ir tabs  <b>ANTICONVULSANTS</b>  <b>Calcium Channel Modifying Agents</b>            ethosuximide  <b>GABA Augmenting Agents</b>            divalproex sodium/dr/er            gabapentin            pregabalin caps &amp; oral soln  <b>Sodium Channel Agents</b>            carbamazepine/er            phenytoin/er oral            TEGRETOL/XR            zonisamide  <b>Anticonvulsants, Other</b>            felbamate            levetiracetam/er oral  <b>ANTIDEMENTIA AGENTS</b>  <b>Cholinesterase Inhibitors</b>            donepezil 5mg &amp; 10mg            donepezil odt            galantamine/er            rivastigmine  <b>NMDA Receptor Antagonists</b>            memantine ir  <b>ANTIDEPRESSANTS</b>  <b>Antidepressants, Other</b>            bupropion/sr/xl            mirtazapine/odt            trazodone            TRINTELLIX  <b>Serotonin/Norepinephrine Reuptake Inhibitors</b>            citalopram            desvenlafaxine er            escitalopram            fluoxetine ir caps 10mg,            20mg &amp; 40mg            fluoxetine tabs 10mg &amp;            20mg            fluvoxamine/er            paroxetine/er            sertraline            venlafaxine ir tabs            venlafaxine er            vilazodone</p>	<p><b>Tricyclics</b>            desipramine            nortriptyline  <b>ANTI-ADDICTION/            SUBSTANCE ABUSE            TREATMENT AGENTS</b>  <b>Smoking Cessation Agents</b>            bupropion sr            NICOTROL INHALER/            NASAL            varenicline  <b>ANTIEMETICS</b>  <b>Emetogenic Therapy Adjuncts/Other</b>            aprepitant caps 80mg &amp;            125mg [PA]            dronabinol [PA]            meclizine            ondansetron tabs/odt [PA]            [BvsD]            prochlorperazine  <b>ANTIFUNGALS</b>  <b>Allylamine Antifungals</b>            terbinafine  <b>Azole Antifungals</b>            clotrimazole            fluconazole            itraconazole            ketoconazole cream,            shampoo &amp; tabs            nystatin            posaconazole [PA]  <b>ANTIGOUT AGENTS</b>  <b>Antigout Agents</b>            allopurinol tabs            colchicine            febuxostat            probenecid/colchicine  <b>ANTIMIGRAINE AGENTS</b>  <b>Prophylactic</b>            AIMOVIG [PA]            NURTEC ODT [PA]            topiramate ir            UBRELVY [PA]  <b>Serotonin (5-HT) Receptor Agonists</b>            naratriptan            rizatriptan/odt            sumatriptan  <b>ANTINEOPLASTICS/            IMMUNOLOGICAL AGENTS</b>  <b>NOTE: All Part D brand oral antineoplastics and immunosuppressants (for prophylaxis of organ transplant rejection) are formulary, unless generics are available</b>            anastrozole            azathioprine tabs [PA]            [BvsD]            cyclophosphamide oral [PA] [BvsD]            ENBREL [PA]            erlotinib [PA]            everolimus [PA]            HUMIRA [PA]            imatinib [PA]            IMBRUVICA [PA]            methotrexate oral            mycophenolate mofetil oral [PA] [BvsD]            tamoxifen            ORENCIA [PA]</p>	<p>OTEZLA [PA]            XELJANZ/XR [PA]  <b>Interferons (alpha, beta, gamma)</b>            ACTIMMUNE [PA]            AVONEX/PEN [PA]            BETASERON [PA]            INTRON-A            PEGASYS            PLEGRIDY [PA]            REBIF [PA]  <b>ANTI-PARKINSON'S AGENTS</b>            amantadine            carbidopa/levodopa/            entacapone            carbidopa/levodopa/er/            odt            NEUPRO            pramipexole ir            ropinirole ir            selegiline  <b>ANTIPSYCHOTICS</b>  <b>2<sup>nd</sup> Generation/Atypical</b>            aripiprazole oral            asenapine            INVEGA INJECTION            LATUDA            olanzapine/odt            paliperidone er            quetiapine            quetiapine er            risperidone/odt            ziprasidone  <b>1<sup>st</sup> Generation/Typical</b>            chlorpromazine            haloperidol  <b>ANTISPASTICITY AGENTS</b>            baclofen            tizanidine  <b>ANTIVIRALS</b>  <b>NOTE: All brand oral antiviral drugs for the treatment of HIV infection are formulary, unless generics are available</b>  <b>Anticytomegalovirus Agents</b>            PREVYMIS [PA]            valganciclovir oral soln &amp;            tabs  <b>Anti-influenza agents</b>            oseltamivir            RELENZA DISKHALER  <b>Antihepatitis Agents</b>            entecavir tabs            EPCLUSA [PA]            HARVONI [PA]            lamivudine            ribavirin            VOSEVI [PA]  <b>Antihypertensive Agents</b>            acyclovir cream &amp;            ointment 5% [QL]            acyclovir tabs/caps/susp            valacyclovir  <b>BLOOD GLUCOSE REGULATORS</b>  <b>Alpha Glucosidase Inhibitors</b>            acarbose  <b>Amylinomimetics</b>            SYMLINPEN  <b>Biguanides + Combos</b></p>	<p>glipizide/metformin            pioglitazone/metformin            metformin/er uncoated            tabs 500mg &amp; 750mg  <b>Dipeptidyl Peptidase-4 Inhibitors</b>            JANUMET/XR            JANUVA            TRAJENTA  <b>Incretin Mimetics</b>            BYDUREON BCISE            BYETTA            MOUNJARO            OZEMPIC            RYBELSUS            TRULICITY            VICTOZA  <b>Meglitinides</b>            nateglinide            repaglinide  <b>Sulfonylureas</b>            glimepiride            glipizide/er  <b>Sodium-Glucose Co-Transporter Inhibitors</b>            FARXIGA            GLYXAMBI            JARDIANCE            SYNJARDY/XR            TRIJARDY XR            XIGDUO XR  <b>Thiazolidinediones</b>            pioglitazone            pioglitazone/glimepiride  <b>Insulins</b>            HUMALOG            HUMULIN            LANTUS            LYUMJEV            SOLIQUA            TOUJEO  <b>BLOOD PRODUCTS AND MODIFIER</b>  <b>Anticoagulants</b>            ELIQUIS            enoxaparin inj syringe            30mg/0.3ml,            40mg/0.4ml,            60mg/0.6ml,            80mg/0.8ml,            100mg/ml,            120mg/0.8ml,            150mg/ml            fondaparinux            heparin inj 1000u/ml,            5000u/ml, 10000u/ml &amp;            20000u/ml [PA] [BvsD]            PRADAXA            warfarin            XARELTO  <b>Blood Formation Products</b>            NIVESTYM [PA]            PROCRIT [PA]            RETACRIT [PA]            UDENYCA [PA]            ZARXIO [PA]  <b>Platelet Aggregation Inhibitors</b>            BRILINTA            clopidogrel tabs 75mg            dipyridamole/asa            prasugrel  <b>CARDIOVASCULAR AGENTS</b></p>	<p><b>Alpha-Adrenergic Agonists</b>            clonidine ir/transdermal            guanfacine            midodrine  <b>Alpha-Adrenergic Blocking Agents</b>            doxazosin            prazosin            terazosin  <b>Antiarrhythmics</b>            amiodarone tabs            dofetilide            MULTAQ            propafenone tabs            sotalol tabs  <b>ACE Inhibitors + Combos</b>            benazepril/amlodipine            benazepril/hctz            captopril            enalapril/hctz            fosinopril/hctz            lisinopril/hctz            quinapril/hctz            ramipril  <b>Angiotensin II Receptor Antagonists + Combos</b>            irbesartan/hct            losartan/hct            olmesartan/amlodipine            olmesartan/amlodipine            /hct            olmesartan/hct            telmisartan            valsartan/hct            valsartan/amlodipine  <b>Beta-Adrenergic Blocking Agents</b>            atenolol            bisoprolol/hct            carvedilol ir/er            labetalol tabs            metoprolol succinate er            metoprolol tartrate tabs            25mg/50mg/100mg            metoprolol/hctz            nebivolol            propranolol/er oral  <b>Calcium Channel Blockers;</b>  <b>Dihydropyridines</b>            amlodipine/atorvastatin            felodipine er            nifedipine er            nisoldipine er  <b>Calcium Channel Blockers: Non-Dihydropyridines</b>            cartia xt            diltiazem/er            verapamil/er/sr  <b>Direct Renin Inhibitors</b>            aliskiren  <b>Diuretics</b>            bumetanide            chlorthalidone            furosemide            hydrochlorothiazide            metolazone            spironolactone/hctz            triamterene/hctz  <b>Dyslipidemics, Bile Acid</b></p>	<p><b>Sequestrants</b>            cholestyramine            colestipol            colesevelam  <b>Dyslipidemics, Cholesterol Absorption Inhibitors</b>            ezetimibe  <b>Dyslipidemics, Fibrates</b>            fenofibrate caps 43mg &amp;            130mg            fenofibrate micronized            fenofibric acid dr caps            gemfibrozil  <b>Dyslipidemics, HMG-CoA Reductase Inhibitors</b>            atorvastatin            lovastatin            pravastatin            rosuvastatin            simvastatin  <b>Dyslipidemics, Nicotinic Acid</b>            niacin er tabs  <b>Dyslipidemics, Omega-3 Fatty Acids</b>            icosapent ethyl [PA]            omega-3-acid ethyl esters            VASCEPA [PA]  <b>Dyslipidemics, Other</b>  <b>Vasodilators</b>            hydralazine oral            isosorbide mononitrate/er            minoxidil            nitroglycerin patches/            spray/sublingual  <b>Cardiovascular Agents, Other</b>            CORLANOR            digoxin oral            ENTRESTO            KERENDIA            ranolazine er            REPATHA  <b>CNS AGENTS</b>  <b>Amphetamines</b>            amphetamine &amp;            dextroamphetamine tabs            [QL]            dextroamphetamine ir            tabs/er caps [QL]  <b>Non-Amphetamines</b>            atomoxetine            clonidine er            dexmethylphenidate ir            methylphenidate ir tabs  <b>Fibromyalgia Agents</b>            duloxetine            SAVELLA  <b>GI MEDICATIONS</b>  <b>Antispasmodics</b>            dicyclomine            glycopyrrolate tabs  <b>GI Agents, IBS/laxatives/ Other</b>            AMITIZA            gavilyte-c/g            lactulose soln            LINZESS            loperamide caps            lubiprostone            metoclopramide tabs</p>
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<p>MOVANTIK peg-3350 / electrolytes / ascorbate RELISTOR [PA] SUPREP BOWEL PREP <b>H2 Blocking Agents</b> famotidine tabs <b>Proton Pump Inhibitors</b> esomeprazole magnesium caps lansoprazole dr caps omeprazole pantoprazole tabs rabeprazole <b>GENITOURINARY AGENTS</b> <b>Antispasmodics, Urinary</b> GELNIQUE GEMTESA MYRBETRIQ oxybutynin/er solifenacin tolterodine tartrate er trospium fesoterodine fumarate <b>Benign Prostatic Hypertrophy Agents</b> alfuzosin er dutasteride dutasteride/tamsulosin finasteride 5mg tamsulosin <b>Phosphate Binders</b></p>	<p>calcium acetate lanthanum carbonate sevelamer carbonate <b>HORMONAL AGENTS, SEX HORMONES/ MODIFIERS</b> <b>Androgens</b> danazol testosterone gel 1% &amp; 1.62% <b>Estrogens/Progestins</b> estradiol oral/patches MENEST PREMARIN TABS PREMARIN VAGINAL PREMPRO <b>Progestins</b> medroxyprogesterone megestrol tabs, oral susp 40mg/ml progesterone caps <b>Selective Estrogen Receptor Modifying Agents</b> raloxifene <b>HORMONAL AGENTS, THYROID</b> levothyroxine tabs levoxyol SYNTHROID <b>INFLAMMATORY BOWEL DISEASE AGENTS</b> <b>Glucocorticoids</b></p>	<p>budesonide oral hydrocortisone enema prednisone <b>Aminosalicylates</b> balsalazide mesalamine dr 400mg mesalamine enema mesalamine er caps 0.375g PENTASA <b>METABOLIC BONE DISEASE AGENTS</b> <b>Biphosphonates, Oral</b> alendronate ibandronate oral PROLIA [PA] risedronate <b>Vitamin D- Related Agents</b> calcitriol caps [PA] [BvsD] doxercalciferol [PA] [BvsD] paricalcitol caps [PA] [BvsD] <b>OPHTHALMIC AGENTS</b> <b>Anti-allergy Agents</b> azelastine olopatadine 0.1% olopatadine 0.2% <b>Anti-inflammatory Agents</b> ketorolac ophth diclofenac ophth <b>Anti-glaucoma Agents</b> ALPHAGAN P 0.1% brimonidine</p>	<p>brimonidine &amp; timolol maleatedorzolamide dorzolamide &amp; timolol levobunolol RHOPRESSA ROCKLATAN timolol ophth soln 12 hours 0.25% &amp; 0.5% <b>Prostaglandins &amp; Prostanoid Analogs</b> latanoprost LUMIGAN VYZULTA <b>Ophthalmic Agents, Other</b> cyclosporine emulsion 0.05% XIIDRA <b>RESPIRATORY TRACT AGENTS</b> <b>Anti-inflammatories, Inhaled</b> <b>Corticosteroids</b> ADVAIR HFA ARNUITY ELLIPTA ASMANEX HFA/ TWISTHALER FLOVENT HFA FLOVENT DISKUS fluticasone propionate/ salmeterol diskus BREO ELLIPTA DULERA QVAR REDIHALER</p>	<p>TRELEGY ELLIPTA wixela inhub XOLAIR [PA] <b>Antihistamines</b> desloratadine tabs hydroxyzine tabs levocetirizine <b>Antileukotrienes</b> montelukast zafirlukast <b>Bronchodilators, Anticholinergics</b> ANORO ELLIPTA ATROVENT HFA [QL] BEVESPI COMBIVENT RESPIMAT SPIRIVA STIOLTO RESPIMAT <b>Bronchodilators, Phosphodiesterase Inhibitors</b> DALIRESP theophylline er tabs <b>Bronchodilators, Sympathomimetic</b> albuterol sulfate tab albuterol sulfate hfa inhaler (6.7gm &amp; 8.5gm) [QL] EPINEPHRINE AUTO-INJECTOR 0.3ml PROAIR RESPICLICK SEREVENT DISKUS</p>	<p>STRIVERDI RESPIMAT <b>Nasal Anti-Allergy Agents</b> azelastine nasal flunisolide nasal [QL] fluticasone nasal [QL] mometasone nasal [QL] <b>SLEEP DISORDER AGENTS</b> <b>Sleep Promoting Agents</b> doxepin 3mg &amp; 6mg ramelteon temazepam triazolam zolpidem ir tabs 5mg &amp; 10mg <b>Wakefulness Promoting Agents</b> armodafinil [PA] modafinil [PA] <b>SKELETAL MUSCLE RELAXANTS</b> cyclobenzaprine methocarbamol <b>THERAPEUTIC NUTRIENTS/ MINERALS/ ELECTROLYTES</b> <b>Electrolytes/ Minerals</b> CLINISOL SF [PA] [BvsD] klor-con potassium chloride/cr/er PROSOL [PA] [BvsD] sodium chloride inj TRAVASOL [PA] [BvsD]</p>
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### Examples of Non-Formulary Medications with Select Formulary Alternatives

The following is a list of some non-formulary medications with examples of selected alternatives that are on the formulary.

Non-Formulary	Formulary Alternative(s)	Non-Formulary	Formulary Alternative(s)	Non-Formulary	Formulary Alternative(s)
ACIPHEX	omeprazole, pantoprazole tabs, lansoprazole caps	EDARBI	losartan, irbesartan, olmesartan	NUVIGIL	armodafinil [PA], modafinil [PA]
ADMELOG	HUMULIN, HUMALOG, LYUMJEV	EMGALITY	propranolol, venlafaxine, AIMOVIG [PA], topiramate ir, NURTEC ODT [PA], UBRELVY [PA]	ONGLYZA	JANUVIA, TRADJENTA
ADVAIR DISKUS	fluticasone propionate/salmeterol diskus, wixela inhub, BREO ELLIPTA, TRELEGY ELLIPTA	EPIDEN	EPINEPHRINE AUTO-INJECTOR 0.3ml	OSENI	JANUVIA, TRADJENTA
ACTONEL	alendronate, risedronate	EPOGEN	PROCRIT [PA], RETACRIT [PA]	OXYCONTIN	OXYCODONE ER [QL]
AJOVY	propranolol, venlafaxine, AIMOVIG [PA], topiramate ir, NURTEC ODT [PA], UBRELVY [PA]	eszopiclone	doxepin 3mg & 6mg, trazodone, ramelteon	OXYMORPHONE ER	OXYCODONE ER [QL]
ALVESCO	ASMANEX, QVAR REDIHALER	EXELON PATCHES	rivastigmine patches	PRALUENT	REPATHA
AMBIEN/CR	doxepin 3mg & 6mg, trazodone, ramelteon	FIASP	HUMULIN, HUMALOG, LYUMJEV	PREVACID	omeprazole, pantoprazole tabs, lansoprazole caps
ANDRODERM	testosterone gel 1% & 1.62%	FLECTOR	diclofenac gel 1%	PRILOSEC	omeprazole, pantoprazole tabs, lansoprazole caps
APIDRA	HUMULIN, HUMALOG, LYUMJEV	FOSRENOL	lanthanum carbonate	PRISTIQ	desvenlafaxine er
APRISO	mesalamine er caps 0.375g	FROVA	naratriptan, sumatriptan, rizatriptan	PROAIR HFA	albuterol sulfate hfa inhaler (6.7gm & 8.5gm) [QL]
ARANESP	PROCRIT [PA], RETACRIT [PA]	GLEEVEC	imatinib [PA]	PROLENSA	diclofenac ophth, ketorolac ophth
ARICEPT	donepezil tabs 5mg & 10mg, galantamine, rivastigmine	glyburide	glipizide, glimepiride	PROVENTIL HFA	albuterol sulfate hfa inhaler (6.7gm & 8.5gm) [QL]
AVODART	finasteride 5mg, tamsulosin	glyburide/metformin	glipizide/metformin	PULMICORT	ASMANEX, QVAR REDIHALER
AZOPT	orzolamide, timolol, levobunolol	GRANIX	ZARXIO [PA], NIVESTYM [PA]	FLEXHALER	
AZOR	olmesartan/amlodipine	HORIZANT	pramipexole ir, ropinirole ir, gabapentin	RENVELA	sevelamer carbonate
BASAGLAR	LANTUS, TOUJEO, SOLIQUA	ILEVRO	diclofenac ophth, ketorolac ophth	ROZEREM	ramelteon
BECONASE AQ	fluticasone nasal [QL], flunisolide [QL], mometasone [QL]	INSULIN ASPART	HUMULIN, HUMALOG, LYUMJEV	SEGLUROMET	SYNJARDY / XR, XIGDUO XR, LANTUS, TOUJEO, SOLIQUA
BENICAR/HCT	losartan hct, valsartan/hct, irbesartan hct, olmesartan/hct	INSULIN LISPRO	HUMULIN, HUMALOG, LYUMJEV	SEMGLEE	sevelamer carbonate, lanthanum carbonate
BRISDELLE	paroxetine mesylate	INVEGA ORAL	paliperidone er	SEVELAMER HCL	doxepin 3mg & 6mg
BUDESONIDE-FORMOTEROL	fluticasone propionate/salmeterol diskus, wixela inhub, BREO ELLIPTA	INVOKAMET / XR	SYNJARDY / XR, XIGDUO XR	SILENOR	JARDIANCE, FARXIGA
BYSTOLIC	nebulivol	INVOKANA	JARDIANCE, FARXIGA	STEGLATRO	fluticasone
CANASA	mesalamine enema	KOMBIGLYZE XR	JANUMET XR, JENTADUETO XR	SYMBICORT	propionate/salmeterol diskus, wixela inhub, BREO ELLIPTA, TRELEGY ELLIPTA
carisoprodol	baclofen, tizanidine	LEVEMIR	LANTUS, TOUJEO, SOLIQUA	TOVIAZ	fesoterodine fumarate
CEQUA	cyclosporine emulsion 0.05%, XIIDRA	LIALDA	mesalamine dr 400mg, mesalamine er caps, PENTASA	TRAVATAN Z	latanoprost, LUMIGAN
CHANTIX	varenicline	LYRICA	pregabalin	TRESIBA	LANTUS, TOUJEO, SOLIQUA
COLCRYS	colchicine	MICARDIS/HCT	losartan/hct, valsartan/hct	TUDORZA	SPIRIVA
COREG ER	carvedilol er	MOVIPREP	irbesartan/hct, olmesartan/hct	ULORIC	febuxostat
CRESTOR	atorvastatin, lovastatin, pravastatin, simvastatin, rosuvastatin	MS CONTIN	peg-3350 / electrolytes / ascorbate	VENTOLIN HFA	albuterol sulfate hfa inhaler (6.7gm & 8.5gm) [QL]
DARAPRIM	pyrimethamine [PA]	NAMENDA/XR	morphine sulfate er tabs [QL]	XYLOPROL	ezetimibe/simvastatin
DEXILANT	omeprazole, pantoprazole tabs, lansoprazole caps	NESINA	memantine ir	XOPENEX HFA	colesvelam
doxepin cream	triamcinolone cream, flucinolone	NEUPOGEN	JANUVIA, TRADJENTA	ZETIA	albuterol sulfate hfa inhaler (6.7gm & 8.5gm) [QL]
		NEULASTA	ZARXIO [PA], NIVESTYM [PA]	ZIOPTAN	ezetimibe
		NEXIUM	UDENYCA [PA]		latanoprost, LUMIGAN
		NOVOLIN/NOVOLOG	omeprazole, pantoprazole tabs, lansoprazole caps		
			HUMULIN, HUMALOG, LYUMJEV		



# 2023 Pharmacy Benefits for SCAN Members

We are committed to helping our members access the medications they need to remain healthy and independent. Please encourage SCAN members to take advantage of these cost-saving opportunities for their prescription medications.

## Preferred Pharmacies = Lower Copays

While SCAN members can fill their prescriptions at any of the pharmacies in our network, they will generally pay less at a Preferred pharmacy.

Most SCAN members pay **\$0 for Tier 1 and Tier 2 drugs** (up to a 100-day supply) at SCAN local preferred pharmacies and through mail-order from Express Scripts Pharmacy<sup>SM</sup>.

Preferred	Standard
CVS Express Scripts Pharmacy Rite Aid Walmart/Sam's Club Costco Ralphs/Kroger/Fry's Safeway/Albertsons Many independent pharmacies	Walgreens Medicine Shoppe Select independent pharmacies

## Make It Mail-Order

The easy way to fill maintenance medications. Members can make fewer trips to the pharmacy by having a 3-month supply delivered to their homes. And the standard shipping is free!

The Preferred Pharmacy pricing is available through Mail Order from Express Scripts Pharmacy. To get started, members should contact an Express Scripts Personal Enrollment Specialist at 1-877-842-9792 (TTY: 711) once their membership with SCAN begins.

## 3-Month Supply = Savings

Most SCAN plans offer discounts on a 3-month supply (up to 100 days) of ongoing medications at nearly all pharmacies. Cost savings and convenience are just two ways SCAN encourages medication adherence.



## Common Chronic Condition Medications (Adherence Medications on the SCAN Formulary)

	Tier 1 (Preferred Generic)	Tier 2 (Generic)	Tier 3 (Preferred Brand)
<b>High Cholesterol</b>	atorvastatin, lovastatin, pravastatin, rosuvastatin, simvastatin	atorvastatin & amlodipine <sup>†</sup>	ezetimibe-simvastatin
<b>Diabetes</b>	glimepiride, glipizide, glipizide & metformin, glipizide ER, metformin, metformin ER, pioglitazone	glimepiride & pioglitazone, nateglinide, pioglitazone & metformin, repaglinide	Bydureon Bcise <sup>®</sup> , Byetta <sup>®</sup> , Farxiga <sup>®</sup> , Glyxambi <sup>®</sup> , Janumet <sup>®</sup> , Janumet <sup>®</sup> XR, Januvia <sup>®</sup> , Jardiance <sup>®</sup> , Jentadueto <sup>®</sup> , Jentadueto <sup>®</sup> XR, Mounjaro <sup>®</sup> , Ozempic <sup>®</sup> , Rybelsus <sup>®</sup> , Synjardy <sup>®</sup> , Synjardy <sup>®</sup> XR, Tradjenta <sup>®</sup> , Trijardy <sup>®</sup> XR, Trulicity <sup>®</sup> , Victoza <sup>®</sup> , Xigduo <sup>®</sup> XR
<b>High Blood Pressure</b>	amlodipine & benazepril, benazepril*, captopril, enalapril*, fosinopril*, irbesartan*, lisinopril*, losartan*, moexipril, perindopril, quinapril*, ramipril, trandolapril, valsartan*, valsartan & amlodipine	candesartan, olmesartan*, olmesartan & amlodipine*, telmisartan	aliskiren

<sup>†</sup> = can be used to treat both high cholesterol and high blood pressure

\* Drugs that are also available in combination with HCTZ

# 2023 Diabetic Supplies

## Part B Diabetic Supplies

### For Blood Glucose Monitoring - *requires prescription*

- **Test Strips (Abbott)**  
Traps blood sample to test blood glucose levels via monitors
- **Lancets (all manufacturers)**  
For finger stick to test blood glucose levels
- **Glucose Monitor (Abbott)**  
Reads blood glucose levels
- **Glucose-control solution (Abbott)**  
For checking accuracy of meter and test strips

### Durable Medical Equipment - *requires authorization from the Medical Group\**

- **CGM (e.g., Freestyle Libre, Dexcom)**  
For continuous glucose monitoring\*
- **Insulin Pump**  
For continuous insulin administration

\*Once authorization approved, obtain from the DME Supplier

This document is current as of August 2022 and is subject to change.

## Part D Diabetic Supplies Tier

*- requires prescription*

- |  |   |
|--|---|
| • <b>Alcohol Swabs</b><br>For cleaning skin prior to lancet use  | 2 |
| • <b>Syringes</b><br>To draw insulin from vials to inject into skin  | 2 |
| • <b>Needles for insulin pens</b><br>To inject insulin from insulin pens   | 2 |
| • <b>Insulin Delivery Devices</b><br>To deliver insulin<br>- V-Go  | 4 |
| • <b>Insulin Pen and Vial</b><br>For blood glucose level control<br>- Humalog, Humulin, Lyumjev, Lantus, Soliqua, Toujeo       | 3 |
| • <b>Non-Insulin Pen</b><br>For blood glucose level control<br>- Bydureon BCise, Byetta, Mounjaro, Ozempic, Trulicity, Victoza | 3 |

## ***Insulin Savings***

All SCAN covered insulin pens & vials (Humalog, Humulin, Lantus, Lyumjev, Soliqua Toujeo) are available for:

Member pays (including Coverage Gap)	Retail				Express Scripts Mail Order
	Preferred		Standard		100-day supply
	30-day supply	100-day supply	30-day supply	100-day supply	
<ul style="list-style-type: none"> <li>• Balance (HMO SNP)</li> <li>• Embrace (HMO SNP)</li> </ul>	\$0	\$0	\$0	\$0	\$0
<ul style="list-style-type: none"> <li>• Other Participating plans</li> </ul>	\$25	\$55	\$35	\$85	\$55

These insulin copays apply to members who do not qualify for “Extra Help” and may change when a member enters the Catastrophic Coverage.

For more information about participating plans, please refer to Benefits Highlights.





# Say goodbye to trips to the pharmacy And hello to home delivery

Members' prescriptions delivered right to their door!

## WHAT MEMBERS GET:



\$0 Tier 1 and Tier 2 medications for a 3-month supply\*



Low Preferred pharmacy pricing on many other medications



24/7 telephone access to a pharmacist

## WHAT MEMBERS SAVE:

**On average, SCAN members may save \$150 per year with Home Delivery†**

Home Delivery from Express Scripts Pharmacy<sup>SM</sup> is the easy way to fill maintenance medications. Members can make fewer trips to the pharmacy by having a 3-month supply delivered. And the standard shipping is free!



## MAKE THE SWITCH

**To get started, members contact: Express Scripts Personal Enrollment Specialist at 1-877-842-9792 (TTY: 711) or their doctor's office and ask about home delivery for maintenance medications. Providers can send 3-month prescriptions right to Express Scripts Pharmacy.**

In addition to the savings and convenience of home delivery, it offers the benefits of:



### AUTOMATIC REFILLS

Sign up for auto refills with Express Scripts—they'll remember so members don't have to.



### PAYMENT FLEXIBILITY

Express Scripts Pharmacy offers payment options that work with any budget.



### ONLINE TRACKING

Easily manage medications on the Express Scripts Pharmacy website or app.

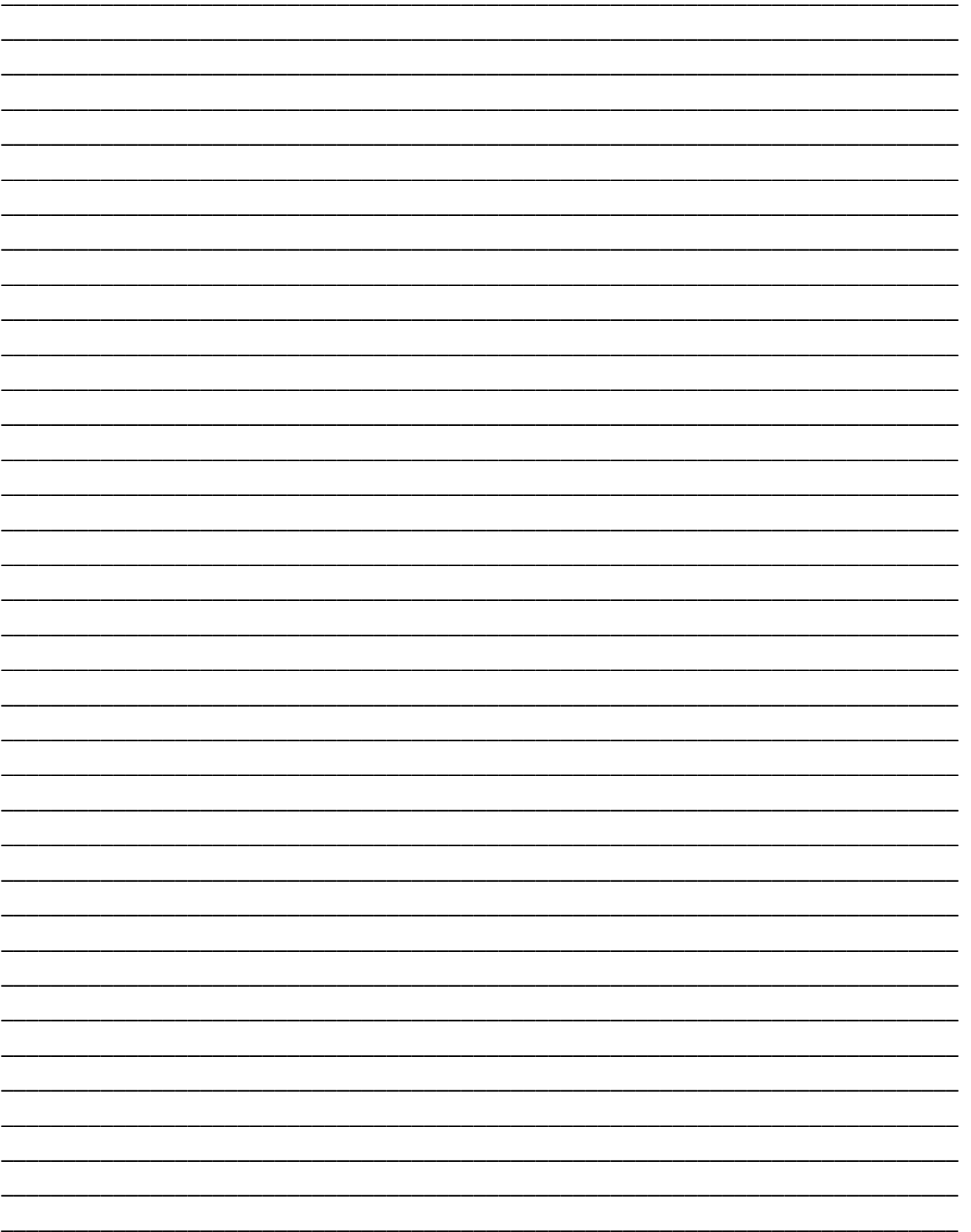
**If members have questions, they can call Express Scripts 24/7**

1-866-553-4125 (TTY: 711)



\* The \$0 copay for Tier 1 and Tier 2 drugs is not available in all SCAN plans. Copayments may vary depending on the pharmacy you choose (e.g., Preferred Retail, Standard Retail, Preferred Mail Order, Standard Mail Order, etc.) or whether you receive a one month or a three-month supply or when you enter another phase of the Part D benefit. Express Scripts Pharmacy<sup>SM</sup> is our Preferred mail order pharmacy. While you can fill your prescription medications at any of our network mail order pharmacies, you may pay less at the Preferred mail order pharmacy. Check your Evidence of Coverage or call SCAN Member Services for details.

† On average, SCAN members may save \$150 per year with Home Delivery, based on review of prescription drug claims for SCAN members with 3 or more maintenance medications. Savings may vary depending on individual plan, drugs, and pharmacies. This study was conducted by SCAN Health Plan® in August of 2018.





“SCAN’s Sales Support Team is dedicated to the needs of agents who sell our plans. This team is your direct line to real time answers to questions!”

Call Monday - Friday 8:00am - 6:00pm  
(excluding company holidays)

**1-888-445-2038**

**SALES SUPPORT is just a phone call away!**

### Yes! We can help with:

- Medicare verification
- Low Income Subsidy (LIS) status verification
- LIS/SEP last used date
- Medi-Cal verification
- SCAN Benefits Verification
- Formulary Search
- Doctor Search (PCP/Specialist)
- Supplemental Provider Contact info
- Application Status
- CARA Status
- Verify Agent of Record
- Agent training scheduling assistance
- Contracting inquiries
- Ordering of Sales materials
- Commissions Issues

### No! We cannot help with:

- Any member related issues

#### Agents should call Member Services for:

- Member Issues
- PCP Changes
- Pharmacy issues
- Billing/Claim issues
- Disenrollment issues
- National Med Trans for ride scheduling
- Ordering Member ID Cards

# We're your local SCAN Broker Account Executives (BAE)



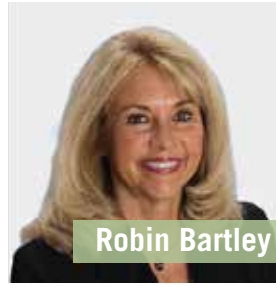
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Broker Account Executive  
Los Angeles | Ventura County  
(310) 489-3154  
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## Here's what we do for YOU!

- Agent and agency recruitment and oversight
- One-on-One instruction on topics ranging from Medicare basics to selling skills enhancement
- Product and benefit trainings delivered in your local county
- Face-to-Face field support for all your selling needs
- We're your go-to team for all questions regarding your relationship with SCAN
- Service. We provide you with lots and lots of it!



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