









SCAN Sales Benefits Meeting

SCAN Desert Health Plan is an HMO plan with a Medicare contract. Enrollment in SCAN Desert Health Plan depends on contract renewal.



SCAN Sales Representative Contact

- I'm state licensed and authorized as a Sales Representative for SCAN Desert Health Plan
- I do not represent any branch of the federal or state government



What You Should Know About SCAN...

Senior Care Action Network was founded in Long Beach, California by a group of *feisty & passionate* seniors in 1977

Today, we're known as

SCAN Desert Health Plan in Arizona



SCAN Welcomes You!

I'm here to be your *knowledgeable source* of information

Today, I'll help you

- Understand how your Medicare benefits work
- Explore SCAN's coverage and benefits
- Select the plan that's right for you
- Complete your enrollment form, and prepare you for the next steps



Let's Talk About Medicare

What is Medicare?

Medicare is a federal health insurance program for US citizens, administered by the federal government's Centers for Medicare & Medicaid Services (CMS), for those:

- 65 years of age or older
- Under 65 years of age, with certain disabilities
- Of all ages with End Stage Renal Disease





Let's Understand the Four Parts of Medicare

Part A



Helps with Inpatient Hospital costs

Part B



Helps with **Physician and Medical costs**

When added after initial eligibility, a late enrollment penalty may apply

Part C



Includes both **Hospital and Physician costs**Known as **Medicare Advantage (MA) plan**

Available for private insurers, like SCAN Desert Health Plan

Part D



Helps with **Prescription Drug costs**

- Offered as an add on to original Medicare, or as part of your MA Plan
- When added after initial eligibility, a late enrollment penalty may apply



What is Medicare?

Is Medicare Free?

- Whether you choose Original Medicare or another Medicare option, you may pay a portion of the cost through:
 - Premiums
 - Copays
 - Deductibles
 - Coinsurance





Help with Medicare Costs

You may be eligible to get help from the Medicare Savings Programs and/or Low-Income Subsidy (LIS) with some *(or all)* of these costs:

- Part B Premium
- Parts A & B Deductibles
- Coinsurance and Copayments
- Part D Premiums
- Part D Drug Costs

Contact your local Social Security Office at 1-800-772-1213 between 7 a.m. and 7 p.m., Monday through Friday. TTY users should call 1-800-896-2512; or contact your state Medicaid office.



More about Part C — Medicare Advantage Plans

Medicare Advantage Plans are offered in several forms

- SCAN Desert Health Plan specifically offers:
 - HMO (Health Maintenance Organization)
 - SNP (Special Needs Plan)



More on Part D – Prescription Drug Coverage

The standard Medicare Part D prescription drug benefit includes:

Prescription Drug Coverage Stages

Stage 1: Annual Deductible

Stage 2: Initial Coverage

Stage 3: Coverage Gap (known as the "Donut Hole")

Stage 4: Catastrophic Coverage



More on Part D – Prescription Drug Coverage

New members taking "non-formulary" Part D drugs:

- May receive up to a 30-day transition supply and request an exception for future non-formulary drug coverage
- Or switch to a covered formulary alternative

And in certain situations, coverage may require:

Prior Authorization
 Quantity Limits
 Step Therapy



Are You Eligible?

You may join a SCAN Medicare Advantage Plan if you

- Are entitled to Medicare Part A, and enrolled in Part B
- Live in SCAN's service area
- Understand you must continue to pay Part B premiums
 - If not paid for by Medicare or another third party





When Can You Enroll?

For those just turning 65

> 3 months before, the month of, and 3 months after your 65th birthday



For all others

Annual Enrollment period (AEP)

October 15 – December 7

Other important Dates

- Open Enrollment Period (OEP)
- Enrollment "Lock-in" Period

January 1 – March 31

April 1 – December 31



Special Election Enrollment Periods...

You may be able to change plans at other times of the year if you:

- ✓ Move out of your existing plan's service area.
- ✓ Leave Employer Group coverage
- ✓ Are institutionalized
- Are diagnosed with a chronic condition
- ✓ Have limited income and resources, and qualify for Extra Help
- ✓ Have Medicaid
- ✓ Have certain other circumstances.

Whenever you enroll in a new Medicare Advantage plan, you are automatically disenrolled from your previous MA, MAPD or Part D plan.



Let's Talk About Your SCAN Desert Health Plan Options

Why Consider SCAN?

You'll get more for your Medicare dollar with SCAN's high-value plans including:

- Highly rated Member Service Advocates will answer your questions
- We are a not-for-profit company, therefore
 - We don't answer to shareholders or investors; We answer only to our members





Things you'll like about a SCAN Plan

We've combined all the benefits of Original Medicare - plus more - in a single, affordable plan. Depending on your plan, here's what "plus more" may get you:

- Prescription Drug Coverage
- Affordable and predictable out-of-pocket costs
- Maximum Out-of-Pocket amount
- Access to a large network of quality physicians
 & hospitals in your community
- Routine Vision
- Affordable Hearing Aids

- Transportation
- Health Club Membership
- Dental Benefits
- Over-the-Counter Medication, Telehealth, Home Safety, In-home Care Services
- And a Member Services team that is always with you!



About SCAN's Prescription Drug Coverage

SCAN offers:

- Affordable copays
- A comprehensive formulary with thousands of generic & brand name drugs
- A broad choice of conveniently located pharmacies
- Generally lower copayments when you get your prescriptions from mail order or preferred pharmacies*
- And additional savings when you fill prescriptions for 3 months (100-day supply)

| Tiered drug categories | Tier 1: Preferred Generics | Tier 2: Generics |
|-------------------------|-----------------------------|-------------------------|
| Tier 3: Preferred Brand | Tier 4: Non-Preferred Drugs | Tier 5: Specialty drugs |



For Those Who Have Special Needs

SCAN tailors the benefits, provider choices, and drug formularies to best meet the specific needs of these members

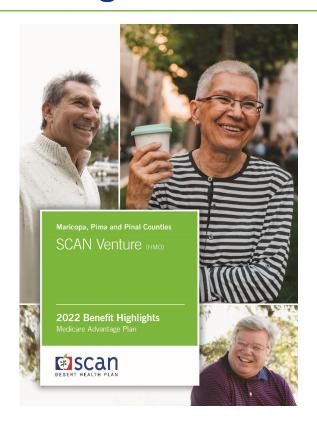
SCAN's Special Needs Plans (SNP's) are designed for people that:

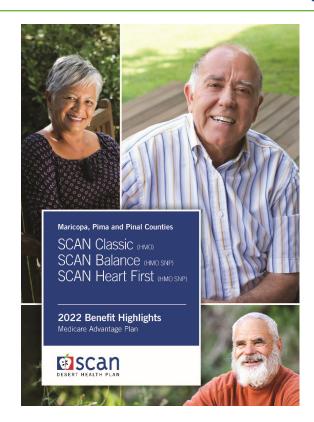
Have chronic conditions like congestive heart failure or diabetes



Let's Take a Look at Your Local Area SCAN Options

Your Region's Plans and Benefits Offering











| Plan Details | SCAN Venture | |
|--------------------------|----------------|--|
| Monthly Plan Premium | \$0 | |
| Part B Premium Give-Back | \$75 per month | |
| Annual Plan Deductible | \$0 | |



| Comprehensive Care | SCAN Venture |
|---|--------------|
| Primary Care Office Visits | \$0 |
| Specialist Office Visits | \$30 |
| Diabetic Self-Management Training | \$0 |
| Diabetic Supplies (lancets, test strips, monitor) | \$0 |
| Annual Physical Exam | \$0 |
| Preventive Services (Medicare-covered screenings) | \$0 |
| Lab Services and X-rays | \$0 |
| Diagnostic Tests and Procedures | \$0 |
| Outpatient Rehabilitation (e.g. PT, OT, ST) | \$30 |
| Diagnostic Radiology (e.g. MRI, CT, ultrasound) | \$0-\$200 |
| Durable Medical Equipment | 20% |
| Outpatient Mental Health (Individual/Group) | \$30 |





| Hospital and Emergency Care | SCAN Venture | | |
|--------------------------------|--|--|--|
| Inpatient Hospital Care | \$250 per day (days 1-6) \$0 per day (days 7-90+) | | |
| Skilled Nursing Facility | \$0 per day (days 1-20) \$184 (days 21-100) | | |
| Outpatient Surgery | \$200-\$250 | | |
| Emergency Care | \$90 (worldwide) \$0 (if admitted immediately) | | |
| Urgent Care Services | \$20 (worldwide) | | |
| Ambulance Services | \$250 | | |
| | | | |
| Maximum Out-of-Pocket | SCAN Venture | | |



| Maximum Out-of-Pocket | SCAN Venture | |
|-------------------------------------|--------------|--|
| Annual Maximum Out-of-Pocket (MOOP) | \$2,999 | |





| Prescription Drug Coverage | | SCAN Venture | |
|---|-------------|--------------------------|--------------------------|
| PHARMACY NETWORK | | PREFERRED | STANDARD |
| Part D Deductible | | \$0 | \$0 |
| Initial Coverage Stage – SCAN Contracted Retail and Mail-Order Pharmacies (1-month/30-day supply) | | | |
| TIER 1: Preferred Generic \$0 \$10 | | | |
| TIER 2: Generic | | \$0 | \$20 |
| TIER 3: Preferred Brand | Insulin | \$25 | \$35 |
| | Other Drugs | \$40 | \$47 |
| TIER 4: Non-Preferred Drug | | \$95 | \$100 |
| TIER 5: Specialty Tier | | 33% | 33% |
| Coverage Gap | | Tier 1 | Tier 1 |
| | | Tier 3 (insulin only) | Tier 3 (insulin only) |



\$0 Prescription Drugs

Pay \$0 for Tiers 1 and 2 (up to a 100-day supply) at preferred retail and Express Scripts mail-order pharmacies.





| Dental Services | SCAN Venture |
|---|----------------------|
| | PREVENTIVE |
| Oral Exam and Cleaning (2 per year) | \$0 |
| X-Rays (2 per year) | \$0 |
| Deep Cleaning (4 quadrants every year) | \$0 |
| | |
| | COMPREHENSIVE |
| Diagnostic (screenings, X-rays) | \$0-\$5 |
| Diagnostic (screenings, X-rays) Restorative (fillings, crowns) | |
| | \$0-\$5 |
| Restorative (fillings, crowns) | \$0-\$5 \$8-\$395 |



Included extras you get with SCAN

| Core Extras | SCAN Venture |
|---|--|
| Vision Services (routine) Eye exam Coverage for eyewear | \$0 (1 every 12 months) \$200 limit every 2 years |
| Transportation (routine)* | \$0 (8 one-way trips per year) |
| Acupuncture and Chiropractic Services (routine) | \$15 per visit (20 visits/year combined) |
| Podiatry Services (routine) | \$0 (6 visits per year) |
| Hearing Services (routine) Hearing aid copay | \$450/\$750 per aid/year |
| SCAN Travel Assurance | Unlimited urgent/emergent worldwide coverage |

^{*75-}mile limit will apply to each one-way trip.



| Solutions for Healthy Living | SCAN Venture |
|------------------------------|--|
| Health Club Membership | \$0 (Silver&Fit) |
| Over-the-Counter (OTC) | \$30 allowance per quarter with rollover |
| Fitbit™ Fitness Tracker | Included with Silver&Fit home-kit option |
| Brain Fitness | \$0 Online games to keep your brain healthy and active |













The SCAN Story

For more than 40 years, SCAN has been keeping seniors healthy and independent. With quality, low-cost benefits — plus concierge service when you need it — you can count on SCAN to help you stay healthy, vibrant and connected for years to come.

SCAN is committed to offering the comprehensive and affordable care you need to stay at your healthiest.

Please refer to your Summary of Benefits for more details about all the benefits and services you get with your Medicare Advantage Plan. If you have any questions, just call us. An authorized SCAN representative will be happy to help you.



877-814-7226 (TTY: 711)

October 1 to March 31: 8 a.m. to 8 p.m., 7 days a week April 1 to September 30: 8 a.m. to 8 p.m., Monday through Friday





Solutions for Togetherness

Life takes a toll on both mental and physical health. That's why SCAN is pleased to offer solutions that will help you get connected and improve your health.

SCAN Learning Communities

Learning Communities brings like-minded people together for in-person health education classes to maintain good mental and physical health.

Headspace

Headspace is a mindfulness and meditation app that can help counteract the negative effects of loneliness, stress and anxiety and guide you to better health.



Solutions for Caregivers

SCAN understands the critical role caregivers play — and the challenges they face. Solutions for Caregivers is for SCAN members who are caregivers themselves, or for the unpaid caregiver to a SCAN member.

Care Coordination Sessions

This series of classes provides information, skills training and support for caregivers.

Home-delivered Meals*

Up to 28 days of home-delivered meals are available to members with chronic conditions.

*Criteria and limitations apply.

SCAN Venture (HMO)

SCAN Venture is our newest plan for 2022. This plan provides coverage for all Medicare covered Part A and B services in addition to a Medicare Part B premium "give-back."





Contact an authorized SCAN representative today

877-814-7226

Or visit:



www.scanhealthplan.com

TTY users: 711

October 1 to March 31: 8 a.m. to 8 p.m., 7 days a week

April 1 to September 30: 8 a.m. to 8 p.m., Monday through Friday







SCAN Venture (HMO) is an HMO plan with a Medicare contract. Enrollment in SCAN Health Plan and SCAN Desert Health Plan depends on contract renewal. You must continue to pay your Medicare Part B premium.

Insulin copayments listed in the Prescription Drug Coverage Table apply to members who do not receive "Extra Help" to pay for their prescription drugs. Your insulin copayment may change when you enter the Catastrophic Coverage. To find out which insulins are covered by SCAN, review the most recent Drug List we provided electronically. Covered products include all insulin pens and vials listed under the class name "Insulins" in our Drug List. If you have questions about the Drug List, you can also call Member Services. Prescription copay/coinsurance may vary by plan, county, pharmacy type (e.g., Preferred or Standard, etc.), day supply, Part D benefit phase, or in members who receive "Extra Help." You can fill your prescriptions at any of our network pharmacies, but you may pay less at a Preferred pharmacy. Check your Evidence of Coverage for details.

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts PharmacySM is our Preferred mail-order pharmacy. While you can fill your prescription medications at any of our network mail-order pharmacies, you may pay less at the Preferred mail-order pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Desert Health Plan's Member Services. For your mail-order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time.

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| Plan Details | SCAN Classic | SCAN Balance | SCAN Heart First |
|------------------------|--------------|--------------|------------------|
| Monthly Plan Premium | \$0 | \$0 | \$0 |
| Annual Plan Deductible | \$0 | \$0 | \$0 |



| Comprehensive Care | SCAN Classic | SCAN Balance | SCAN Heart First |
|--|--------------|--------------|------------------|
| Primary Care Office Visits | \$0 | \$0 | \$0 |
| Specialist Office Visits | \$0 | \$0 | \$0 |
| Diabetic Self-Management Training | \$0 | \$0 | \$0 |
| Diabetic Supplies (lancets, test strips, monitor) | \$0 | \$0 | \$0 |
| Annual Physical Exam | \$0 | \$0 | \$0 |
| Preventive Services (Medicare-covered screenings) | \$0 | \$0 | \$0 |
| Lab Services and X-rays | \$0 | \$0 | \$0 |
| Diagnostic Tests and Procedures | \$0 | \$0 | \$0 |
| Outpatient Rehabilitation (e.g. PT, OT, ST) | \$10 | \$10 | \$10 |
| Diagnostic Radiology (e.g. MRI, CT, ultrasound) | \$0-\$200 | \$0-\$200 | \$0-\$200 |
| Durable Medical Equipment | 20% | 20% | 20% |
| Outpatient Mental Health (Individual/Group) | \$20 | \$20 | \$20 |





| Hospital and Emergency Care | SCAN Classic | SCAN Balance | SCAN Heart First |
|--------------------------------|--|--|--|
| Inpatient Hospital Care | \$125 per day (days 1-5) \$0 per day (days 6-90+) | \$125 per day (days 1-5) \$0 per day (days 6-90+) | \$125 per day (days 1-5) \$0 per day (days 6-90+) |
| Skilled Nursing Facility | \$0 per day (days 1-20) \$150 per day (days 21-100) | \$0 per day (days 1-20) \$150 per day (days 21-100) | \$0 per day (days 1-20) \$150 per day (days 21-100) |
| Outpatient Surgery | \$0 | \$0 | \$0 |
| Emergency Care | \$90 (worldwide) \$0 (if admitted immediately) | \$90 (worldwide) \$0 (if admitted immediately) | \$90 (worldwide) \$0 (if admitted immediately) |
| Urgent Care Services | \$0 (worldwide) | \$0 (worldwide) | \$0 (worldwide) |
| Ambulance Services | \$250 | \$250 | \$250 |



| Maximum Out-of-Pocket | SCAN Classic | SCAN Balance | SCAN Heart First |
|-------------------------------------|--------------|--------------|------------------|
| Annual Maximum Out-of-Pocket (MOOP) | \$2,800 | \$2,800 | \$2,800 |





| Prescription Drug Coverage | | SCAN Classic | | SCAN Balance | | SCAN Heart First | |
|---|--------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| PHARMACY NETWORK | | PREFERRED | STANDARD | PREFERRED | STANDARD | PREFERRED | STANDARD |
| Part D Deductible | | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Initial Coverage Stage – SCAN Contracted Retail and Mail-Order Pharmacies (1-month/30-day supply) | | | | | | | |
| TIER 1: Prefe | rred Generic | \$0 | \$7 | \$0 | \$5 | \$0 | \$5 |
| TIER 2: Generic | | \$0 | \$15 | \$0 | \$9 | \$0 | \$9 |
| TIER 3: Preferred Brand | Insulin | \$25 | \$35 | \$0* | \$0* | \$25 | \$35 |
| | Other Drugs | \$37 | \$47 | \$37 | \$47 | \$37 | \$47 |
| TIER 4: Non-Preferred Drug | | \$95 | \$100 | \$95 | \$100 | \$95 | \$100 |
| TIER 5: Specialty Tier | | 33% | 33% | 33% | 33% | 33% | 33% |
| Coverage Gap | | Tiers 1 and 2 |
| | | Tier 3 (insulin only) |

^{*}The \$0 copay applies to members who do not qualify for "Extra Help."



\$0 Prescription Drugs

Pay \$0 for Tiers 1 and 2 (up to a 100-day supply) at preferred retail and Express Scripts mail-order pharmacies.





| Dental Services | SCAN Classic, SCAN Balance and SCAN Heart First | | |
|---|---|--|--|
| | PREVENTIVE | | |
| Oral Exam and Cleaning (2 per year) | \$0 | | |
| X-Rays (2 per year) | \$0 | | |
| Deep Cleaning (4 quadrants every year) | \$0 | | |
| | COMPREHENSIVE | | |
| Diagnostic (screenings, X-rays) | \$0-\$5 | | |
| Restorative (fillings, crowns) | \$8-\$395 | | |
| Endodontics (root canals) | \$5-\$395 | | |
| Periodontics (gum care) | \$0-\$380 | | |
| Prosthodontics (tooth replacement/dentures) | \$13-\$395 | | |



Included extras you get with SCAN

| Core Extras | SCAN Classic | SCAN Balance | SCAN Heart First | |
|---|--|--|--|--|
| Vision Services (routine) Eye exam Coverage for eyewear | \$0 (1 every 12 months) \$300 limit every 2 years | \$0 (1 every 12 months) \$300 limit every 2 years | \$0 (1 every 12 months) \$300 limit every 2 years | |
| Transportation (routine)* Non-medical** | \$0 (54 one-way trips/year) | \$0 (56 one-way trips/year) 28 of the 56 trips | \$0 (56 one-way trips/year) 28 of the 56 trips | |
| Acupuncture and Chiropractic Services (routine) | \$15 per visit (20 visits/year combined) | \$15 per visit (20 visits/year combined) | \$15 per visit (20 visits/year combined) | |
| Podiatry Services (routine) | \$0 (6 visits per year) | \$0 (6 visits per year) | \$0 (6 visits per year) | |
| Hearing Services (routine) Hearing aid copay | \$450/\$750 per aid/year | \$450/\$750 per aid/year | \$450/\$750 per aid/year | |
| SCAN Travel Assurance | Unlimited urgent/emergent worldwide coverage | Unlimited urgent/emergent worldwide coverage | Unlimited urgent/emergent worldwide coverage | |

^{*75-}mile limit will apply to each one-way trip. **Trips to: health club, grocery store, or senior center.



| Solutions for SCAN Classic Virtual Care Access | | SCAN Balance | SCAN Heart First | |
|--|--|--|--|--|
| Telehealth | \$0 (per phone or video visit) | \$0 (per phone or video visit) | \$0 (per phone or video visit) | |
| SCAN HEALTHtech | \$0 per call/unlimited calls | \$0 per call/unlimited calls | \$0 per call/unlimited calls | |
| Abridge App | \$0 technology enabled app to help remember important health conversations | \$0 technology enabled app to help remember important health conversations | \$0 technology enabled app to help remember important health conversations | |
| Solutions for Healthy Living | SCAN Classic | SCAN Balance | SCAN Heart First | |
| Health Club Membership | \$0 (Silver&Fit) | \$0 (Silver&Fit) | \$0 (Silver&Fit) | |
| Over-the-Counter (OTC) | \$85 allowance per quarter with rollover | \$85 allowance per quarter with rollover | \$85 allowance per quarter with rollover | |

Included with Silver&Fit

\$0 Online games to keep

your brain healthy and active

home-kit option

Fitbit™ Fitness Tracker

Brain Fitness



Included with Silver&Fit

\$0 Online games to keep

your brain healthy and active

home-kit option

Included with Silver&Fit

\$0 Online games to keep

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The SCAN Story

For more than 40 years, SCAN has been keeping seniors healthy and independent. With quality, low-cost benefits — plus concierge service when you need it — you can count on SCAN to help you stay healthy, vibrant and connected for years to come.

SCAN is committed to offering the comprehensive and affordable care you need to stay at your healthiest.

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Solutions for Independence

SCAN knows that sometimes our members need a little more care to stay independent in their own homes for as long as possible, so we've included these special benefits for \$0 in your plan to help you do just that.

1 SCAN Classic

SCAN Classic is our most competitive plan offering all the benefits of Original Medicare and more.

2 SCAN Balance

(HMO SNP)

SCAN Balance offers comprehensive medical coverage, lower-cost prescription options, and more, to help you live with and manage your diabetes.

3 SCAN Heart First

(HMO SNP)

SCAN Heart First is a Special Needs Plan designed to help members who are living with Cardiovascular Disorder or Chronic or Congestive Heart Failure.





SCAN Returning to Home* 1 2 3

Extra help at home after a hospital stay can mean all the difference in your recovery. SCAN is there for you with:

- \$0 personal in-home care visits (bathing/ dressing, etc.) up to 40 hours per year – 4-hour minimum per visit
- \$0 home-delivered meals up to 28 days per year
- \$0 telephonic personal support services

Emergency Response System* 1 2 3







Personal emergency response system that enables members to remain at home, living safely and independently.

• \$0 (includes installation and monthly fees)



^{*}Criteria and limitations apply.



Solutions for Togetherness

Life takes a toll on both mental and physical health. That's why SCAN is pleased to offer solutions that will help you get connected and improve your health.

SCAN Learning Communities 1 2 3







Learning Communities brings like-minded people together for in-person health education classes to maintain good mental and physical health.

Headspace 1 2 3

Headspace is a mindfulness and meditation app that can help counteract the negative effects of loneliness, stress and anxiety and guide you to better health.

Solutions for Caregivers

SCAN understands the critical role caregivers play — and the challenges they face. Solutions for Caregivers is for SCAN members who are caregivers themselves, or for the unpaid caregiver to a SCAN member.

Care Coordination Sessions 1 2 3





This series of classes provides information, skills training and support for caregivers.

Home-delivered Meals* 1 2 3





Up to 28 days of home-delivered meals are available to members with chronic conditions.



^{*}Criteria and limitations apply.



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www.scanhealthplan.com

TTY users: 711

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You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts PharmacySM is our Preferred mail-order pharmacy. While you can fill your prescription medications at any of our network mail-order pharmacies, you may pay less at the Preferred mail-order pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Desert Health Plan's Member Services. For your mail-order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time.

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Your Enrollment Kit

- Choose your SCAN Primary Care Physician (PCP)
 - You'll get your health care coverage from your chosen PCP
 - Choose your PCP using our Provider Directory or online at [www.SCANHEALTHPLAN.com]
 - Any other routine care will be provided by doctors within SCAN's network
 - Emergency or urgent care will be covered, even if it's outside our network*





Enrollment is Easy – Meeting In-Person

- 1. Review, sign and date the application form
- 2. Inquire about your effective date of coverage
- 3. Keep your temporary ID card and receipt of application





Enrollment is Easy – Meeting Virtually

We have several ways you can enroll...

- 1. We can come to your home or meet at a location of your choice
- 2. Call and enroll you telephonically
- 3. You can enroll through our personal SCAN websites
- 4. We can enroll you via email as well!

What is easiest for you?



Let's Enroll on the SCAN Plan That's Right for You!

As a New SCAN Member, You'll Soon Receive



- A verification letter from SCAN
- Your permanent Member ID card and Transportation card
- Quick Start Guide
- A Welcome Call that will make you feel great to be with SCAN



I Hope I Was Helpful

- Who can YOU help to make a smart health plan choice?
- Please share my information with:
 - Your family, friends and neighbors
 - Your organizations, groups and clubs
 - Your local church or religious organizations
 - Your adult housing and community centers



